

# What's new in Commonwealth Psychosocial Support Reporting – Provider factsheet

This factsheet summarises the new and updated Commonwealth Psychosocial Support reporting requirements, indicators and targets that will apply from **1 July 2026** under WAPHA's Performance Management Framework. It is designed to support commissioned providers to understand what has changed and what actions may be required.

## What's new or changed in 2026?

WAPHA's Performance Management Framework has been updated, with Version 2.0 released in April 2026 and applies to all WAPHA-commissioned service providers. The Performance Management Framework sets out WAPHA's approach to monitoring and managing the performance of commissioned service providers. It provides a structured, transparent, and collaborative model that balances accountability with support, ensuring services deliver value for money, are person-centered, and contribute to healthier communities.

## Performance management supported by data

Clear performance expectations help establish a shared vision and common understanding of the desired actions, outputs and outcomes for WAPHA, our commissioned service providers and the potential for continuous improvement across the primary health care sector. The framework and associated performance indicators benefit service providers and consumers by ensuring:

- Alignment to WAPHA's strategic objectives, the Quintuple aim of healthcare, and improving health equity in Western Australia
- Consumer focus - ensuring that data collection and reporting, and all performance improvement efforts are centred on improving the consumer experience i.e., how services are delivered (and consumed) and health outcomes.
- Clear and concisely set performance expectations for service providers.
- Practicality – the framework streamlines and leverages current data collection processes.
- Focus on continual improvement.

From 1 July 2026, Service Delivery and Access Enabler activities of CPS will be considered both independently and in combination (where commissioned services deliver both). To facilitate improved visibility over these activities, and to support providers to deliver meaningful support to people living with severe mental health challenges, WAPHA has changed how CPS services report information.

## Service delivery reporting

CPS providers commissioned to deliver service delivery activities will continue to report into the Primary Mental Health Care Minimum Data Set (PMHC-MDS), as per the [data specifications](#), within 31 days of the activity which generated them. Providers are also required to report some additional service delivery and brokerage information as requested, every 6 months, via the *CPS Service Delivery 6-Monthly Reporting template*, supplied by WAPHA. This template must be populated and returned to the contract manager by 31 January and 31 July each year.

## Access enabler reporting

CPS providers commissioned to deliver access enabler activities must report access enabler and brokerage information, as requested, every 6 months, via the *CPS Access Enabler 6-Monthly Reporting template*, supplied by WAPHA. This template must be populated and returned to the contract manager by 31<sup>st</sup> January and 31<sup>st</sup> July each year.

The *CPS Service Delivery 6-Monthly Reporting* and *CPS Access Enabler 6-Monthly Reporting* templates replace the previous 6-monthly reports. These changes will be communicated via service agreements and new submission templates provided.

## Indicators and targets

Part of the support and management of CPS services includes performance indicators, falling broadly under the first four domains of Quintuple aim of healthcare:

- [Advancing health equity](#): a critical component of WAPHA's purpose is to ensure that people at greatest risk of poor health outcomes have access to quality, culturally safe, appropriate and competent care.
- [Improving patient experience](#): Understanding clients' views of their experience is critical in optimising care.
- [Improving health outcomes](#): monitoring clinical improvement levels help demonstrate the positive impact of the service.
- [Reducing healthcare costs](#): standard outcome measures provide insights into the efficiency and effectiveness of the commissioned funds.

The full set of CPS performance indicators and targets can be found by following [this link](#) or expanding the Commonwealth Psychosocial Support Providers section of WAPHA's Performance Management Framework website. These indicators and targets relate largely to service delivery. Data submitted by service providers to the Primary Mental Health Care Minimum Data Set (PMHC-MDS) will be used to evaluate service provider service delivery in line with these indicators.

For more information about Commonwealth Psychosocial Support reporting, see Reporting Explained: Commonwealth Psychosocial Support on [WAPHA's Performance Management Framework](#) website. For any other questions or queries, please discuss these with your contract manager.