



WAPHA LEARNING WEBINAR

Quality improvement (QI) quarterly webinar

QI basics – where to start

Join us for our first quality improvement (QI) webinar of 2026, which will show you where to start with the QI basics and how to turn small, structured changes into measurable outcomes for your patients and your practice.

During this webinar, Practice QI Coaches from WA Primary Health Alliance (WAPHA) will provide practical examples whilst covering the following topics:

- An introduction to the fundamentals of QI.
- The shift from reactive to proactive improvement.
- How the Quintuple Aim shapes better care.
- When to use quantitative vs qualitative methods.
- How to run a simple PDSA cycle.
- How to spot opportunities using the Primary Care Reporting Portal (PCRP) and Primary Sense.
- How to document activities to support RACGP Standards.
- Information about follow-up support from WAPHA's Practice QI Coaches.

To register, [click here](#) or scan the QR code above.

DETAILS

- 📅 Wednesday 4 March
- 🕒 12pm to 1pm (AWST)
- 📍 Webinar
- 👤 For GPs, practice nurses, practice managers and administration leads



To register, [click here](#) or scan the QR code

SPEAKERS

- 

Chloe Morris
Practice QI Coach
WA Primary Health Alliance
- 

Constance Murray
Practice QI Coach
WA Primary Health Alliance
- 

Cassandra Cotte
Practice QI Coach
WA Primary Health Alliance

