



WA Primary Health Alliance PHN Community Health and Hospital Program Perth North 2024/25- 2027/28 Activity Summary View

**Approved by the Australian Government Department of Health, Disability and
Ageing, Oct 2025**



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CHHP 1000 - Care planning and coordination for individuals with multi-morbidity also experiencing



Activity Metadata

Applicable Schedule

Primary Mental Health Care - Perth North

Activity Prefix

CHHP

Activity Number

1000

Activity Title

CHHP 1000 - Care planning and coordination for individuals with multi-morbidity also experiencing

Existing, Modified or New Activity

Existing



Activity Priorities and Description

Program Key Priority Area

Mental Health Priority Area 4: Mental health services for people with severe and complex mental illness including care packages

Aim of Activity

In 2020, the PHN developed the Primary Healthcare Hubs Activity in the Wanneroo Local Government Area (LGA), to enhance primary care capacity to respond to mental health and drug and alcohol issues . The Primary Healthcare Hubs Activity has now evolved to the commissioned service 'Care planning and coordination for individuals with multi-morbidity also experiencing mental health and/or AOD problems in the Wanneroo LGA.

Description of Activity

The Activity aims to meet the specialist and social support needs of eligible individuals with a focus on those who lack the personal resources necessary to engage with care effectively. .

This Activity also enables the strengthening and expansion of the generalist base by providing horizontal integration to support general practice and allied health services. . It aims to reduce system fragmentation as the general practitioner and a nurse generalist are the primary patient contact, able to access specialist support as needed. Moreover, generalists are far better able to adapt their practice to the changing and multimorbid needs of the target group in their community.

The service is established and includes:

- A small, self-managed team of nurse generalists supporting general practitioners and their patients, particularly those who have poor informal resources to engage with and maintain treatment.

Essential to the team's functioning, they connect with non-government organisations and other providers in the local community, such as alcohol and other drug services, who can be brought in, as necessary.

- Enhanced treatment support within the formal system for those who lack the personal resources necessary to equitably engage with care effectively.
- Engagement activities for GPs, practice managers and nursing staff including professional development and networking opportunities.

This activity also aims to alleviate the inequitable impact of treatment burden on a patient living with complex health needs, reduce service fragmentation, enhance care navigation and decrease referral failure rates and treatment dropouts.

Perth North PHN will ensure that effective monitoring and evaluation systems and processes based on analysis of PMHC-MDS data in relation to the proportion of the regional population that fall within the target cohort, clinical outcomes, average cost of the low intensity interventions per service contact and episode of care, and completion rates for the clinical outcome measures reported in the PMHC- MDS. The service provider was formally trained in the collection and submission of data to the PMHC-MDS, in accordance with the PMHC-MDS Specifications and Data Definitions.

The PHN is currently considering options for the future of this Activity, in the context of the Strengthening Medicare reform measures and other commissioning opportunities where there may be crossover in supporting this cohort.

Needs Assessment Priorities

Needs Assessment

WAPHA Needs Assessment 2025-2027

Priorities

Priority	Page reference
Enable access to early screening and treatment for harmful alcohol use (Metro).	36
Enable access to integrated and coordinated care for clients with a mental health condition and harmful alcohol and other drug use (Metro)	36
Support primary health care providers to refer to appropriate mental health services, including telehealth-enabled services (Metro).	9
Support primary health care providers to provide culturally appropriate chronic disease management for Aboriginal people living with chronic disease and build capacity for patient self-mgmt (Metro).	44



Activity Demographics

Target Population Cohort

This activity is targeted to individuals:

- Aged 18 years or over.
- Experiencing multi-morbidity together with mental health and/or alcohol and other drug problems as determined by their referring general practitioner.
- Experiencing barriers to engaging effectively with health care, as determined by their referring general practitioner.

Indigenous Specific

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Wanneroo	50503



Activity Consultation and Collaboration

Consultation

Engagement continues to occur with eligible general practices in the Wanneroo LGA and local Community Service Organisations to increase awareness of, and referrals into the service.

Collaboration

Eligible general practices, government and non-government mental and health and AOD support services, mental health and AOD peak bodies.



Activity Milestone Details/Duration

Activity Start Date

31/12/2019

Activity End Date

30/12/2025

Other Relevant Milestones

Activity Work Plans -	Due 30/04/25
12-month performance report -	Due 30/09/25
Financial Acquittal Report -	Due 30/09/25
Final Report -	Due 30/09/25



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No



Activity Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
CHHP - Primary Healthcare Hubs - Operational	\$0.00	\$53,942.41	\$30,872.80	\$0.00	\$0.00	\$84,815.21
CHHP - Primary Healthcare Hubs	\$1,250,000.00	\$1,250,000.00	\$595,680.00	\$0.00	\$0.00	\$3,095,680.00
Total	\$1,250,000.00	\$1,303,942.41	\$626,552.80	\$0.00	\$0.00	\$3,180,495.21