

After Hours Support

Residential Aged Care

Telehealth guidance

Use this resource to learn about telehealth and explore guidance about how you might implement it in your organisation.

1. Introduction to telehealth

Via the University of Queensland; access:

- Telehealth quick start guides
- Tips about telehealth quality
- Comparing different telehealth options



➤ [Access Resource](#)

2. Telehealth training and administration

Access the Healthdirect resource centre for:

- In-depth process guidance on telehealth use
- Video call articles and case studies
- Technical requirements, guides, and videos



➤ [Access Resources](#)

3. Vendor example

Explore the Visionflex telehealth platform.

- All in one telehealth cart
- Equipment to measure vital signs – live
- Hardware and software guides



➤ [Access Resources](#)

➤ [View how to use Healthdirect with Visionflex](#)

➤ [Promotional Flyer to your external providers](#)

➤ [Visionflex Guide for using ProEx using MS Teams](#)