



A message for nursing agencies: Enhanced video telehealth is being adopted across WA residential aged care

A telehealth initiative by [WA Primary Health Alliance \(WAPHA\)](#), has provided 180 residential aged care homes (RACHs) across WA with video telehealth carts, which enable enhanced continuity of care for residents.

Your nursing agency staff are invited to contact their RACHs to arrange an orientation and briefing session about the use of the video telehealth carts. This will ensure that your staff are set up to access the system and know how to use the technology when the need arises.

To view a list of the aged care homes that have acquired the video telehealth carts, [click here](#)



Video telehealth cart support material

Your nursing agency staff can also access a suite of support material via the links below:

- [Manuals and guides](#)
- [Stethoscope examination video guide](#)
- [GP explainer video](#)

Telehealth capability is aligned with the new Aged Care Quality Standards

The [new standards](#) (currently in draft) due for release in 2025, alongside the new Aged Care Act, will prompt RACHs to consider actions and activities related to telehealth and after-hours care.

Below are excerpts of some key alignments.

Standard 5: Clinical Care

Outcome 5.1: Clinical Governance

'Consider how health professionals can access provider clinical information systems when off-site or during telehealth appointments.'

Outcome 5.4: Comprehensive Care

'Use telehealth where appropriate for the older person and when the provider can support telehealth.'

'Support for remote access for prescribing.'

'Establish and implement processes for access to after-hours and urgent clinical care.'

Standard 7: The Residential Community

Outcome 7.2: Transitions of Care

'You need to enter information into My Health Record, so other health professionals have access to information.'

Get in touch for further information

For further information, email the team via RACFTelehealthandAfterhours@wapha.org.au



**WA Primary
Health Alliance**

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PERTH NORTH, PERTH SOUTH,
COUNTRY WA

An Australian Government Initiative