

### RFQ815,821,821: After Hours GP Program

Responses to queries for the above-mentioned tender. This document will become a running list of the queries asked for this sourcing event. Most recent queries will be placed at the top of the list.

**QUERY CLOSE DATE:** Tuesday 16<sup>th</sup> September, 2025

**Close date for Tender Submissions:** Thursday 25<sup>th</sup> September, 2025

Question	Answer
Is Communicare an acceptable clinical management system?	Is it a requirement for applying general practices to either have Medical Director or Best Practice installed as these are the clinical software management systems compatible with Primary Sense to facilitate data sharing with WAPHA.
Where there is a general practice applying in the same SA2 location as an existing Medicare Urgent Care Clinic, can practices apply and state their case?	To ensure optimal service coverage in PSPHN and PNPHN, proposed after hours services should be located outside the same SA2 area as an <i>existing</i> Medicare Urgent Care Clinic. This does not apply for currently proposed Medicare Urgent Care Clinics as exact clinic locations are not yet known.
Can non-WAPHA funded practices currently open after hours still apply?	Yes, the grant funding is able to cover nursing and administrative staffing costs during the after hours period. Any additional nursing or administrative staffing costs must be rationalised on application. For existing after hours providers to avail funding, how service provision capacity will be increased under this funding must be demonstrated in your application.

## Tender Queries

Where a Medicare Urgent Care Clinic is proposed, can a practice apply?	Yes. To ensure optimal service coverage in PSPHN and PNPHN, proposed after hours services should be located outside the same SA2 area as an <i>existing</i> Medicare Urgent Care. This does not apply for currently proposed Medicare Urgent Care Clinics as exact clinic locations are not yet known.
How much funding is available?	Country WA PHN: \$1,200,000.00 Perth North PHN: \$500,000.00 Perth South PHN: \$503,836.00
Can a practice with a supervised level 3 IMG apply?	No, we require a vocationally registered GP to be staffed during the after hours period.
Does it require proposed after hours services to be bulk billed?	No, it is not a requirement that the applying general practice must bulk bill, but preference will be given to practices who do bulk bill and prioritise underserved populations.
We currently deliver Afterhours services and are very interested in this tender. Could you please clarify whether the tender is only open to clinics that are physically established within the relevant regions, or whether telehealth services models will also be considered?	Applicants are required to be clinics physically established within the relevant regions; however, these clinics may deliver services through a multimodal approach, including face-to-face, telehealth, and/or patient home visits.