



WA Primary Health Alliance PHN Headspace Demand Management and Enhancement Country WA 2024/25 - 2027/28 Activity Summary View

**Approved by the Australian Government Department of Health, Disability and
Ageing, August 2025**



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BCC - 1000 - Building Cultural Capacity



Activity Metadata

Applicable Schedule

Headspace Demand Management and Enhancement - Country WA

Activity Prefix

BCC

Activity Number

1000

Activity Title

Building Cultural Capacity

Existing, Modified or New Activity

New Activity



Activity Priorities and Description

Program Key Priority Area

Mental Health Priority Area 2: Child and youth mental health services

Aim of Activity

The aim of the headspace activity is to provide young people, aged 12-25 years, with access to a suite of integrated, culturally appropriate services to holistically address their mental health and wellbeing. The headspace Enhancement funding will be used to build the cultural capability of the Broome headspace service to improve access and provide better support for young Aboriginal people.

Description of Activity

The headspace enhancement funding is being utilised to expand the headspace service's capacity to respond to local need, within the parameters of the headspace Model Integrity Framework.

The headspace Broome will utilise the funds to recruit, employ and train a female Aboriginal Social and Emotional Wellbeing worker position (1.0 FTE); and to undertake targeted community engagement and awareness activities which encourage early help seeking, reduce stigma, and increase mental health literacy.

Needs Assessment Priorities

Needs Assessment

WAPHA Needs Assessment 2025-2027

Priorities

Priority	Page reference
Enable access to culturally appropriate mental health services for people who experience mental health challenges across the spectrum (Kimberley).	49



Activity Demographics

Target Population Cohort

Young people, aged 12-25 years

Indigenous Specific

Yes

Indigenous Specific Comments

53% of total clients accessing headspace Broome identify as Aboriginal. The need for an Aboriginal Female Social and Emotional Wellbeing (SEWB) worker to work alongside the existing male SEWB worker is underpinned by the fact that 60% young people accessing the Broome service are female.

Coverage

Whole Region

No

SA3 Name	SA3 Code
Kimberley	51001



Activity Consultation and Collaboration

Consultation

headspace Broome actively involves young people and their families and friends in the development, implementation and evaluation of services.

Key stakeholders for this activity include:

- Young people aged 12-25 years
- Parents, family members and carers
- Commissioned service providers
- General practitioners and general practices
- Health Service Providers
- WA Mental Health Commission
- WA Department of Education
- Local mental health and social service providers
- Orygen
- Family Support Services

In addition to those listed above, the PHN consults and engages a variety of stakeholders to ensure that all commissioned services complement and add value to the impact and contribution of other mental health activity at a state, national and regional level. These include:

- Australian Government Department of Health, Disability and Ageing
- WA Country Health Services
- Women and Newborn Health Service
- Child and Adolescent Health Service
- Royal Australian College of General Practitioners

- WA Local Governments
- Aboriginal Health Council of WA
- Aboriginal advisory groups
- Australian Medical Association (WA)
- Consumer and carer peak bodies and consumer associations.

Ongoing consultation and engagement activities will be conducted through a range of methods including face-to-face and group sessions, and online platforms

Collaboration

The PHN will continue to build on existing and new relationships to ensure the commissioning of effective and sustainable services for young people, building capacity, capability and integration across the sector, consolidating and strengthening care pathways within primary care, and involving young people and their families, where possible.

The role of the key stakeholders in the implementation of this service will be:

- General practitioners, who will assist to develop and strengthen referral pathways across primary care, and to specialist services where indicated.
- State-based Health Service Providers (Local Health Networks) will assist to strengthen partnerships, regional planning and clarify transition points into state-based services.
- Aboriginal Health Council of WA and Aboriginal Medical Services who will support and inform to promote and strengthen culturally appropriate and accessible primary mental health care services.



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2025

Service Delivery End Date

31/12/2027

Other Relevant Milestones

Activity Work Plans	Due 28/05/25, 30/04/26, 30/04/27
Annual Mental Health and Suicide Prevention Activity Needs Assessment	Due 15/11/25, 15/11/26
12-month performance report	Due 30/09/25, 30/09/26, 30/09/27
Financial Acquittal Report	Due 30/09/25, 30/09/26, 30/09/27
Final Report	Due 30/09/27



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No



Activity Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Building Cultural Capability	\$0.00	\$148,000.00	\$148,000.00	\$148,000.00	\$0.00	\$444,000.00
Building Cultural Capability – Operational	\$0.00	\$9,446.81	\$9,446.81	\$9,446.81	\$0.00	\$28,340.43
Total	\$0.00	\$157,446.81	\$157,446.81	\$157,446.81	\$0.00	\$472,340.43

CEI 2000 - Capital Enhancement and Infrastructure



Activity Metadata

Applicable Schedule

Headspace Demand Management and Enhancement - Country WA

Activity Prefix

CEI

Activity Number

2000

Activity Title

CEI 2000 - Capital Enhancement and Infrastructure

Existing, Modified or New Activity

New Activity



Activity Priorities and Description

Program Key Priority Area

Mental Health Priority Area 2: Child and youth mental health services

Aim of Activity

The aim of the headspace activity is to provide young people, aged 12-25 years, with access to a suite of integrated, culturally appropriate services to holistically address their mental health and wellbeing. The headspace Enhancement funding will be used to modernise and improve headspace premises and build service capacity.

Description of Activity

The headspace enhancement funding is being utilised to expand the headspace service's capacity to respond to local need, within the parameters of the headspace Model Integrity Framework.

headspace Broome will utilise the funds to:

- soundproof additional consult rooms.
- utilise 2 x consult rooms in the adjacent building.

This capital work will enable more young people to receive a service, including specialist services (in-reach psychiatry, ADHD Psychiatry, family & peer support and AOD counselling).

headspace Hedland will utilise the funds to:

- repair/replace 10 air conditioning units.
- deliver increased client activities, provide increased opportunities for Aboriginal organisations and partner agencies to operate from the space, and provide more opportunities for young people to use the building for YAG meetings and other activities.

- improve safety and security-related maintenance upgrades, including ensuring all externally facing doors close and lock correctly.
- install additional connection points throughout the headspace Hedland building.
- increase the accessibility of the service by providing the ability for young people to charge their devices and access hot desks through which to complete homework, job applications and training.

This work will increase the capacity of the headspace service to deliver appropriate, safe and accessible services for the Pilbara community.

Needs Assessment Priorities

Needs Assessment

WAPHA Needs Assessment 2025-2027

Priorities

Priority	Page reference
Enable access to culturally appropriate mental health services in the Kimberley for people who experience mental health across the spectrum (Pilbara).	95
Enable access to culturally appropriate mental health services for people who experience mental health challenges across the spectrum (Kimberley).	49



Activity Demographics

Target Population Cohort

Young people aged 12-25 years

Indigenous Specific

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Kimberley	51001



Activity Consultation and Collaboration

Consultation

headspace Broome and headspace Hedland actively involve young people and their families and friends in the development, implementation and evaluation of services.

Key stakeholders for this activity include:

- Young people aged 12-25 years

- Parents, family members and carers
- Commissioned service providers
- General practitioners and general practices
- Health Service Providers
- WA Mental Health Commission
- WA Department of Education
- Local mental health and social service providers
- Orygen
- Family Support Services

In addition to those listed above, the PHN consults and engages a variety of stakeholders to ensure that all commissioned services complement and add value to the impact and contribution of other mental health activity at a state, national and regional level. These include:

- Australian Government Department of Health, Disability and Ageing
- WA Country Health Services
- Women and Newborn Health Service
- Child and Adolescent Health Service
- Royal Australian College of General Practitioners
- WA Local Governments
- Aboriginal Health Council of WA
- Aboriginal advisory groups
- Australian Medical Association (WA)
- Consumer and carer peak bodies and consumer associations.

Ongoing consultation and engagement activities will be conducted through a range of methods including face-to-face and group sessions, and online platforms.

Collaboration

The PHN will continue to build on existing and new relationships to ensure the commissioning of effective and sustainable services for young people, building capacity, capability and integration across the sector, consolidating and strengthening care pathways within primary care, and involving young people and their families, where possible.

The role of the key stakeholders in the implementation of this service will be:

- General practitioners, who will assist to develop and strengthen referral pathways across primary care, and to specialist services where indicated.
- State-based Health Service Providers (Local Health Networks) will assist to strengthen partnerships, regional planning and clarify transition points into state-based services.
- Aboriginal Health Council of WA and Aboriginal Medical Services who will support and inform to promote and strengthen culturally appropriate and accessible primary mental health care services.



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2021

Service Delivery End Date

30/06/2027


Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Activity Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Capital Enhancement and Infrastructure	\$0.00	\$128,061.00	\$0.00	\$0.00	\$0.00	\$128,061.00
Capital Enhancement and Infrastructure – Operational	\$0.00	\$12,356.76	\$0.00	\$0.00	\$0.00	\$12,356.76
Total	\$0.00	\$140,417.76	\$0.00	\$0.00	\$0.00	\$140,417.76

WTRP - 3000 - Wait Time Reduction Program



Activity Metadata

Applicable Schedule

Headspace Demand Management and Enhancement - Country WA

Activity Prefix

WTRP

Activity Number

3000

Activity Title

Wait Time Reduction Program

Existing, Modified or New Activity

New Activity



Activity Priorities and Description

Program Key Priority Area

Mental Health

Aim of Activity

The aim of this Capital Works Agreement for headspace Centre Expansion is to enhance the quality of experience for young people aged 12 to 25 years in accessing mental health services provided through headspace Albany.

The aim of the activity will be to enhance the quality of experience for young people aged 12 to 25 years in accessing mental health services provided through headspace Centres.

Description of Activity

This activity will increase the efficiency and effectiveness of primary mental health services at the Geraldton and Bunbury headspace sites.

Geraldton headspace walk in clinic will be supported with:

- Recruiting staff to introduce a single session stream
- Maintaining clinical staffing funded through previous demand management funding
- Undertaking workforce engagement and training

Capital works activity will fit out a new Bunbury headspace site that will improve access for young people in the Bunbury region, to a fit for purpose and engaging environment. The relocation of the Bunbury headspace service has been completed in this reporting period with the service now operating from the new premises. The new premises provide a safe and welcoming environment purpose built for the delivery of headspace services.

The Albany headspace Centre fit out was completed during the previous reporting period. The additional counselling rooms, flexible meeting and group spaces, and expanded working areas have improved access to mental health services for youth in the Great Southern.

Needs Assessment Priorities

Needs Assessment

WAPHA Needs Assessment 2025-2027

Priorities

Priority	Page reference
Enable access to culturally appropriate mental health and early intervention suicide prevention services and support primary health care providers in identifying people at risk (Great Southern).	29



Activity Demographics

Target Population Cohort

Improving access to safe and efficient services, appropriately managing service demand and improving the health outcomes of young people aged 12 to 25 with, or at risk of mental illness, and their families

Indigenous Specific

No

Coverage

Whole Region

No

SA3 Name	SA3 Code
Bunbury	50102
Albany	50901



Activity Consultation and Collaboration

Consultation

Geraldton headspace, Albany headspace and Bunbury headspace centers and the respective lead agencies. Headspace youth reference groups

Collaboration

Headspace National



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2027

Other Relevant Milestones

Activity Work Plans	Due 28/05/25
12-month performance report	Due 30/09/25
Financial Acquittal Report	Due 30/09/25
Final Report	Due 30/09/25



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No



Activity Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Wait Time Reduction Program	\$0.00	\$892,467.00	\$0.00	\$0.00	\$0.00	\$892,467.00
Wait Time Reduction Program - Operational	\$0.00	\$73,322.83	\$0.00	\$0.00	\$0.00	\$73,322.83
Total	\$0.00	\$965,789.83	\$0.00	\$0.00	\$0.00	\$965,789.83