

Activity snapshot

2023/24



**WA Primary
Health Alliance**
Better health, together

phn
PERTH NORTH, PERTH SOUTH,
COUNTRY WA
An Australian Government Initiative



255 services funded to improve the health and wellbeing of Western Australians.



Over \$8.1m in funding targeting GPs, including individual support, digital integration and enhanced practice support programs.

Cultural Competency Equity and Inclusion Snapshot

2023/24 showcased progress towards improving cultural safety within our organisation and the primary health care sector.

[View the snapshot](#)



Aged Care



180 equipment bundles deployed as part of our residential aged care homes telehealth program.



3,584 patient consultations and 3,005 medication management reviews undertaken by non-dispensing pharmacists in our general practice, older adults program, ensuring quality use of medications.

*Statistics refer to quarter 1 and 2 only.

care finders



14 organisations commissioned to deliver care finders.

1,888 clients accessed the service, of which:

- 93% improved their understanding of aged care services and how to access them.
- 97% were helped to access aged care and other supports.
- 95% felt more open to engage with aged care services.

Greater Choices program



100 advance care plans completed.



Staff from **26** community resource centres participated in advance care planning and palliative care awareness training.

Mental health

Service type	Episodes of care delivered	People reporting a statistically significant clinical improvement*
Psychological therapies	6,609	65.5%
Low intensity services	4,934	56.08%
Clinical care coordination	1,059	67.5%
Child and youth mental health	874	66.33%

*Figures relate to people whose treatment concluded and who completed start and end assessments.



194 attendees to our IAR-DST training, which helps GPs and other clinicians to recommend the most appropriate level of care for a person seeking mental health support.

Head to Health phone line



4,023 calls to the Head to Health phone line.

Average monthly calls increased by **182%**

Medicare Mental Health Centres



71.7% of people accessing treatment through Medicare Mental Health Centres reported a statistically significant clinical improvement.*

*This relates to people whose treatment concluded and who completed start and end assessments.



1,602 people visited one of WA's five Centres.



WA Centres delivered **1,689** episodes of care

headspace



9,804 young people accessed one of **21 headspace services** funded across Western Australia.

Alcohol and other drugs



107 alcohol and other drug services commissioned across Western Australia.

More than **3,000** unique clients treated by these services.

Targeted Regional Initiatives for Suicide Prevention



383 people, including youth and front line workers, upskilled in **suicide prevention** across **22 Black Dog Capability sessions**.

800 people received suicide prevention education or training as part of our Targeted Regional Initiatives for Suicide Prevention, and **20 people** received train the trainer education.

Population Health



More than **2,700** patients accessed our regionally-based chronic conditions services.



7 general practices participated in our pilot to help improve the management of chronic heart failure in general practice.

Medicare Urgent Care Clinics



We commissioned **5** Medicare Urgent Care Clinics in WA, bringing the total number of WA clinics to seven.



60,667 patient presentations across the seven WA Medicare Urgent Care Clinics.

Multicultural health access



Commissioned **3** state-wide needs assessments.



Consulted **80** commissioned service providers, GPs, multicultural community members and employees to inform our Multicultural Competency and Capability Framework.

Healthy Weight program



5,534 views of our Healthy Weight Program website.



102 service providers accessed training as part of our Healthy Weight Program.

Immunisation



Supported by WAPHA funding, **191** practices undertook COVID-19 vaccination activities for under-served populations.



Our immunisation toolkit received **696** views.



378 practice nurses, GPs, Aboriginal Health Practitioners and other health professions attended five immunisation education webinars.



50 face-to-face education sessions held, covering immunisation or bowel and cervical screening.

Digital health and primary care

Supporting general practice



577 practices participated in the Practice Incentive Program Quality Improvement and shared deidentified data with WAPHA.



3,500 quality improvement engagement activities undertaken with general practices.



5,693 contacts with general practices by our Primary Care Navigators.



\$17.8 million in GP grants allocated across 665 WA general practices.

Digitally enabling general practice



827 digital health contacts with general practice.

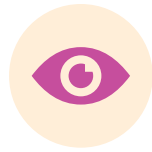


507 practices enrolled in **Primary Sense**, a population health management, clinical decision support and data extraction tool that helps GPs deliver the right care to patients at the right time.

Clinical and referral pathways

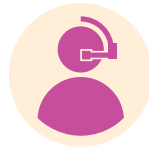


94 clinical and referral pathways revised and **10** new pathways created.



Our clinical and referrals pathways website received over **425,000** views.

Practice Assist



61,201 contacts to our no cost Practice Assist service.



135,896 individual visitors to our Practice Assist website.



24 general practitioners and **14** practice nurses engaged in General Practice Emergency Response Team project consultation.



184 patients seen by Garden Medical Endometriosis and Pelvic Pain Clinic within the first six months of operation.

Health workforce Educational events



87 educational events held to build capacity of primary care.



1,433 participants at our online and face to face training events.



26 non-dispensing pharmacists commissioned into general practices.



16 nurse practitioners placed in **14** general practices as part of the Nurse Practitioner and Team-Based Primary Care Pilot run in partnership with WA Department of Health.

GP Workplace Planning and Prioritisation Project

As part of our WPP project, we found there were GP catchments...

with accredited training general practices and supervisors to accommodate training

with accredited training general practices with 'no' training capacity

seeking training accreditation and support for general practices

with no viability to train a GP registrar

without a general practice



Consulted **1,006** health professionals, and visited **118** general practices.

59

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27

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Disclaimer

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