



Country WA PHN Activity Work Plan

Drug and Alcohol Treatment Services

Summary View
2023/2024 – 2026/2027

**Presented to the Australian Government Department of Health
and Aged Care**

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AOD 1100 – Alcohol and Other Drugs Specialist Treatment

Activity Title

Alcohol and Other Drugs Specialist Treatment

Activity Number

1100

Activity Status

Modified

PHN Program Key Priority Area

Alcohol and Other Drugs

Aim of Activity

To increase the availability of evidence-based drug and alcohol treatment services for individuals their families/significant others and communities at risk of or experiencing harm from alcohol and drug use.

To facilitate support for individuals with co-morbid mental health, physical health and substance use issues.

To continue to build links across the broader treatment sector including with primary health care providers and mental health services.

Description of Activity

Accredited drug and alcohol specialist service providers will continue to be contracted to deliver direct alcohol and drug treatment activity.

Activities will be adjusted where necessary to ensure they align with local needs and identified priorities.

In scope treatment activities will be undertaken from community-based facilities or outreach location as appropriate by suitably qualified and experienced staff.

The Primary Health Network (PHN) will continue to focus on the management of the performance of the contracted provider/s including reviewing, monitoring and evaluating service provision; taking into account the requirements of the Australian Government Department of Health's PHN Program Performance and Quality Framework to determine how well targeted and efficient services are delivered; and

taking into account the requirements of the National Treatment Framework and National Quality Framework for Alcohol and Other Drugs.

Using the new WA Primary Health Alliance Performance Management Framework (PMF), the PHN will measure and monitor provider’s performance against specified PMF indicators relating to health equity, patient-reported experiences, patient-reported outcomes and service cost effectiveness. This data will be used by the PHN to inform the overall evaluation and performance of services and any necessary actions that may be required.

Service providers are expected to work collaboratively with other stakeholders in the region to help facilitate effective and efficient referral and treatment pathways and system integration that actively seeks to engage with primary care to improve patient health outcomes.

Country WA PHN Needs Assessment

Priorities	Page reference
Increase access to early intervention and AOD management services including family supports.	71
Improve access to coordinated culturally appropriate primary care for Aboriginal people.	15
Improve access to screening and AOD treatment services.	15

Target Population Cohort

Individuals, their families/significant others and communities experiencing harm from alcohol and/or drug use.

Collaboration

The PHN continues to engage with stakeholders to understand the complexities of service delivery, including gaps, priorities and changing needs within the community. The PHN supports the development of effective care pathways that work across the health spectrum to improve health outcomes.

Stakeholders include:

- peak bodies representing consumers, families, carers and primary care
- Aboriginal Community Controlled Health Services and Organisations
- health, welfare and community service providers

- state government agencies
- health service providers.

Consultation

The PHN will continue to collaborate with the WA Mental Health Commission through its formal partnership arrangement to coordinate planning and commissioning of alcohol and other drug treatment services. The PHN works closely with the WA Network of Alcohol and other Drug Agencies to support workforce development and quality improvement of the alcohol and other drug services sector.

Activity Key Performance Indicators

Performance Indicator Description	Target
The PHN is required to submit data and reporting against performance indicators, in the form and timeframe specified by the Department	100%
The PHN acknowledge that its performance against the PHN Program Performance and Quality Framework may be made publicly available.	100%
The PHN performance will be assessed in accordance with the PHN Program Performance and Quality Framework for the Core Funding Schedule and associated key Schedules, in order to determine eligibility for variations to the completion of the Schedule.	100%
The PHN must ensure that drug and alcohol treatment service providers are collecting episode data mandatory under the AODTS-MDS	100%
The PHN must ensure that all contracted drug and alcohol treatment service providers have processes in place for reporting episode data to the relevant reporting bodies.	100%

Activity Milestone

Due Date

Activity Work Plan and Budget	30 April 2024, 30 April 2025, 30 April 2026
Twelve-month Performance Report	30 September 2024, 30 September 2025, 30 September 2026
Financial Acquittal Report	30 September 2024, 30 September 2025, 30 September 2026
Needs Assessment (Current)	15 November 2024, 15 November 2025

Coverage

Country WA PHN

Activity Start Date

01 July 2019

Activity End Date

30 June 2026

Activity Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26
Core Drug and Alcohol	\$1,093,066.38	\$895,544.29	\$910,768.55
Drug and Alcohol Treatment Service Maintenance (DATSM)	\$234,379.07	\$210,874.69	\$0.00

AOD-ATSI 1200 – Specialist treatment in areas of high needs (Aboriginal)

Activity Title

Specialist treatment in areas of high need – Aboriginal - National Ice Action Strategy (NIAS)

Activity Number

1200

Activity Status

Modified

PHN Program Key Priority Area

Alcohol and Other Drugs

Aim of Activity

To increase access to targeted and culturally appropriate approaches to alcohol and other drug treatment for Aboriginal and Torres Strait Islander people.

Description of Activity

Culturally competent and accredited drug and alcohol specialist service providers will continue to be contracted to deliver direct alcohol and drug treatment activity.

Activities will be adjusted where necessary to ensure they align with local need, leverage other existing services, and avoid duplication.

Activities will focus on early intervention, supporting those with mild to moderate alcohol and drug issues, addressing co-morbid mental and physical health issues, preventing relapse and facilitating referrals for those that require more enhanced support and treatment.

Treatment will be undertaken by suitably qualified and experienced staff from a community-based facility, outreach location or through the use of technology as appropriate.

The PHN will promote, support and facilitate opportunities to improve the cultural competence and clinical safety of internal and commissioned services through continuous quality improvement. The Cultural Competency Framework and Aboriginal Cultural Capability framework will inform practice and assist in identifying areas for further activity to improve the health outcomes for Aboriginal, CALD, LGBTQIA+ and other priority populations.

The Primary Health Network (PHN) will continue to focus on the management of the

performance of the contracted provider/s including reviewing, monitoring, and evaluating service provision; taking into account the requirements of the Australian Government Department of Health and Aged Care PHN Program Performance and Quality Framework to determine how well targeted and efficient services are delivered; and taking into account the requirements of the National Treatment Framework and National Quality Framework for Alcohol and Other Drugs. The PHN will continue to work towards achieving positive health outcomes through the delivery of quality, safe drug and alcohol treatment services. This includes the development of a consistent approach to the review, monitoring and evaluation of contracted providers performance. The requirements, principles and standards outlined in the Australian Government Department of Health PHN Program Performance Quality Framework and National Quality framework for Alcohol and Other Drugs will guide this activity

It will also be an incorporated requirement of the provider to complete all data reporting via the alcohol and other drug treatment services national minimum data set.

Using the new WA Primary Health Alliance Performance Management Framework (PMF), the PHN will measure and monitor providers performance against specified PMF indicators relating to health equity, patient-reported experiences, patient-reported outcomes and service cost effectiveness. This data will be used by the PHN to evaluate the performance of services and inform any necessary actions.

Service providers are expected to work collaboratively with others in the region to help facilitate system integration and actively seek to improve engagement with primary care to improve patient health outcomes.

Country WA PHN Needs Assessment

Priorities	Page reference
Increase access to early intervention and AOD management services including family supports.	80
Improve access to coordinated culturally appropriate primary care for Aboriginal people.	18, 47, 95
Improve access to screening and AOD treatment services.	18, 47, 63

Target Population Cohort

Aboriginal and Torres Strait Islander people within the PHN.

As well as consumer and service provider feedback, the PHN continues to engage with Aboriginal community-controlled organisations, the state Aboriginal community-controlled organisation peak body and other key stakeholders including state government and health service providers.

Consultation

The PHN continues to engage with stakeholders to understand the complexities of service delivery, including gaps, priorities and changing needs within the community. The PHN supports the development of effective care pathways and works across the health spectrum to improve health outcomes.

Stakeholders include peak bodies including those representing consumers, families and carers; primary care; Aboriginal Community Controlled Health Services and Organisations; health, welfare and community service providers; State government agencies and health service providers.

Collaboration

The PHN will continue to collaborate with the Aboriginal Health Council of WA and WA Mental Health Commission through formal partnership arrangements to coordinate planning and commissioning of culturally responsive alcohol and other drug treatment services for Aboriginal people. The PHN works closely with the WA Network of Alcohol and other Drug Agencies to support continuous quality improvement of the alcohol and other drug services sector including initiatives to improve cultural competence and capability.

Activity Key Performance Indicators

Performance Indicator Description	Target
The PHN is required to submit data and reporting against performance indicators, in the form and timeframe specified by the Department	100%
The PHN acknowledge that its performance against the PHN Program Performance and Quality Framework may be made publicly available.	100%
The PHN performance will be assessed in accordance with the PHN Program Performance and Quality Framework for the Core Funding Schedule and associated key Schedules, in order to determine eligibility for variations to the completion of the Schedule.	100%
The PHN must ensure that drug and alcohol treatment service providers are collecting episode data mandatory under the AODTS-MDS	100%
The PHN must ensure that all contracted drug and alcohol treatment service providers have processes in place for reporting episode data to the relevant reporting bodies.	100%

Activity Milestone

Due Date

Activity Work Plan and Budget	30 April 2024, 30 April 2025, 30 April 2026
6 monthly alcohol and drug commissioning report	10 July 2024, 10 January 2025, 10 July 2025, 10 January 2026, 10 July 2026
Twelve-month Performance Report	30 September 2024, 30 September 2025, 30 September 2026
Financial Acquittal Report	30 September 2024, 30 September 2025, 30 September 2026
Needs Assessment (Current)	15 November 2024, 15 November 2025

Coverage

Country WA PHN

Activity Start Date

Activity End Date

01 July 2019

30 June 2026

Activity Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26
NIAS Aboriginal and Torres Strait Islander People	\$2,590,296.54	\$2,136,554.59	\$2,168,604.77

AOD 1200 - Specialist treatment in areas of high need (National Ice Action Strategy)

Activity Title

AOD Specialist treatment in areas of high need – Mainstream - (NIAS)

Activity Number

1200

Activity Status

Modified

PHN Program Key Priority Area

Alcohol and Other Drugs

Aim of Activity

To increase the availability of evidence based, culturally appropriate drug and alcohol treatment services for individuals, their families and communities at risk of experiencing harm from alcohol and drug use.

To facilitate support for individuals with co-morbid mental and/or physical health and substance use issues.

To continue to build links across the broader treatment sector including with primary health care providers and mental health services.

Description of Activity

Accredited drug and alcohol specialist service providers will continue to be contracted to deliver direct alcohol and drug treatment activity.

Activities will be adjusted where necessary to ensure they are in scope, align with local needs, leverage other existing services, and avoid duplication.

Treatment activities will focus on early intervention, supporting those with mild to moderate alcohol and drug issues, addressing co-morbid mental and physical health issues, preventing relapse, and facilitating referrals for those that require more enhanced levels of support.

Treatment will be undertaken by suitably qualified and experienced staff from community-based facilities, outreach locations, or through the use of technology (telephone or video conferencing) as appropriate.

Service providers are expected to work collaboratively with other stakeholders in the region to help facilitate effective and efficient referral and treatment pathways and system integration that actively seeks to engage with primary care to improve patient health outcomes.

The PHN will focus on the management of the performance of the contracted provider/s including reviewing, monitoring and evaluating service provision; taking into account the requirements of the Australian Government Department of Health’s PHN Program Performance and Quality Framework to determine how well targeted and efficient services are delivered; and taking into account the requirements of the national treatment framework and national quality framework for alcohol and other drugs.

The PHN will continue to work towards achieving positive health outcomes through the delivery of quality, safe drug and alcohol treatment services. This includes the development of a consistent approach to the review, monitoring and evaluation of contracted providers performance. The requirements, principles and standards outlined in the Australian Government Department of Health PHN Program Performance Quality Framework and National Quality framework for Alcohol and Other Drugs will guide this activity

It will also be an incorporated requirement of the provider to complete all data reporting via the alcohol and other drug treatment services national minimum data set.

Using the new WA Primary Health Alliance Performance Management Framework (PMF), the PHN will measure and track providers’ performance against specified PMF indicators, which include indicators relating to health equity, patient-reported experiences, patient-reported outcomes and service cost effectiveness. This data will be used by the PHN to evaluate the performance of services and inform any necessary actions

Service providers are expected to work collaboratively with other stakeholders in the region to help facilitate effective and efficient referral and treatment pathways and system integration that actively seeks to engage with primary care to improve patient health outcomes.

Country WA PHN Needs Assessment

Priorities

Page reference

Increase access to early intervention and AOD management services including family supports.	71
Improve access to coordinated culturally appropriate primary care for Aboriginal people.	15

Improve access to screening and AOD treatment services.	15
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Target Population Cohort

Individuals, their families and communities experiencing harm from alcohol and/or drug use.

Consultation

The PHN continues to engage with stakeholders to understand the complexities of service delivery, including gaps, priorities and changing needs within the community. The PHN supports the development of effective care pathways that work across the health spectrum to improve health outcomes.

Stakeholders include:

- peak bodies including those representing consumers, families, and carers; primary care.
- Aboriginal Community Controlled Health Services and Organisations.
- health, welfare and community service providers.
- state government agencies and health service providers.

Collaboration

The PHN will continue to collaborate with the WA Mental Health Commission through its formal partnership arrangement to coordinate planning and commissioning of alcohol and other drug treatment services. The PHN will work closely with the WA Network of Alcohol and other Drug Agencies to support development and quality improvement of the alcohol and other drug services sector.

Activity Key Performance Indicators

Performance Indicator Description	Target
The PHN is required to submit data and reporting against performance indicators, in the form and timeframe specified by the Department.	100%
The PHN acknowledge that its performance against the PHN Program Performance and Quality Framework may be made publicly available.	100%
The PHN performance will be assessed in accordance with the PHN Program Performance and Quality Framework for the Core Funding Schedule and associated key Schedules, in order to determine eligibility for variations to the completion of the Schedule.	100%
The PHN must ensure that drug and alcohol treatment service providers are collecting episode data mandatory under the	100%

AODTS-MDS.	
The PHN must ensure that all contracted drug and alcohol treatment service providers have processes in place for reporting episode data to the relevant reporting bodies.	100%

Activity Milestone

Due Date

Activity Work Plan and Budget	30 April 2024, 30 April 2025, 30 April 2026
6 monthly alcohol and drug commissioning report	10 July 2024, 10 January 2025, 10 July 2025, 10 January 2026, 10 July 2026
Twelve-month Performance Report	30 September 2024, 30 September 2025, 30 September 2026
Financial Acquittal Report	30 September 2024, 30 September 2025, 30 September 2026
Needs Assessment (Current)	15 November 2024, 15 November 2025

Coverage

Country WA PHN

Activity Start Date

Activity End Date

01 July 2019

30 June 2026

Activity Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26
NIAS Operational and Mainstream	\$1,611,829.04	\$1,231,926.17	\$1,250,406.12

AOD-ATSI 2000 – AOD Workforce Development for Health Professionals (Aboriginal)

Activity Title

AOD Workforce Development for Health Professional (Aboriginal)

Activity Number

2000

Activity Status

Modified

PHN Program Key Priority Area

Alcohol and Other Drugs

Aim of Activity

To increase the supply, skills, capability and confidence of the generalist and specialist health workforce to effectively recognise and respond to problematic alcohol and drug use among Aboriginal people.

This will be achieved by:

- Increasing the number of suitably accredited organisations.
- Increasing the appropriateness of referrals to drug and alcohol specialist service providers.
- Increasing the uptake of screening, brief intervention, and culturally appropriate management of Aboriginal people with alcohol and drug issues within a primary care setting.
- Improving the cultural competence and capability of organisations delivering services to Aboriginal people.

Description of Activity

The PHN will:

- Promote the use of evidence-informed and culturally secure education and training resources designed to support health care professionals to deliver culturally appropriate alcohol and drug treatment and support services for Aboriginal and Torres Strait Islander people.
- Increase awareness of available specialist treatment services and improving effectiveness of referral pathways by engaging with local experts, encouraging development of multi-disciplinary relationships, and promoting utilisation of HealthPathways, Practice Assist and MyHealthRecord.

- Support education and training activities that reduce stigma and the discrimination of Aboriginal and Torres Strait Islander people who are experience harm from alcohol and other drug use.
- Support consumers involvement in the planning and delivery of services.
- Facilitate opportunities to improve the cultural competence and clinical safety of services through continuous quality improvement and support to achieve appropriate accreditation.
- Provide access to specialist advice, training and support to assist Aboriginal organisations prepare for and obtain suitable accreditation to deliver alcohol and other drug treatment services in line with the National Quality Framework. Support initiatives to develop Aboriginal workers through professional training, leadership opportunities, mentorships and supervision.

Concurrent to this activity, WA Primary Health Alliance has committed to the development of a Cultural Competency Framework and an Aboriginal Cultural Capability Framework, which encompasses cultural awareness, cultural competency and cultural safety. These frameworks will facilitate opportunities to improve the cultural competence and clinical safety of services through continuous quality improvement and support programs.

The frameworks will assist the PHN to reflect on current practice, identify areas that will improve cultural safety for communities, and develop cultural competence in internal staff and external stakeholders including commissioned services, resulting in better health and wellbeing outcomes for Aboriginal, CALD and LGBTQIA+ communities.

The PHN will promote, support and facilitate opportunities to improve the cultural competence and clinical safety of internal and commissioned services through continuous quality improvement. The Cultural Competency Framework and Aboriginal Cultural Capability framework will inform practice and assist in identifying areas for further activity to improve the health outcomes for Aboriginal, CALD, LGBTQIA+ and other priority populations.

Country WA PHN Needs Assessment

Priorities

Page reference

Improve access to coordinated culturally appropriate primary care for Aboriginal people.	15
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Target Population Cohort

Aboriginal people with alcohol and/or drug misuse.

As well as consumer and service provider feedback, the PHN continues to engage with Aboriginal Community Controlled Organisations, the state Aboriginal community-controlled organisation peak body and other key stakeholders including state government and health service providers.

Consultation

The PHN engages with peak bodies, commissioned service providers, consumer /community representatives, subject matter experts, tertiary and vocational institutions, primary health care professionals and other key stakeholders to inform the planning, design, monitoring and review of workforce development activities.

Collaboration

The PHN works collaboratively with the WA Mental Health Commission, WA Network of Alcohol and other Drug Agencies, Aboriginal Health Council of WA, Royal Australian College of General Practitioners, Australian College of Rural and Remote Medicine and other key stakeholders in the planning, development, commissioning and delivery of activities to grow and support a primary health care workforce that is equipped to recognise and respond to alcohol and other drug use and related harm.

Activity Key Performance Indicators

Performance Indicator Description	Target
The PHN is required to submit data and reporting against performance indicators, in the form and timeframe specified by the Department.	100%
The PHN acknowledge that its performance against the PHN Program Performance and Quality Framework may be made publicly available.	100%
The PHN performance will be assessed in accordance with the PHN Program Performance and Quality Framework for the Core Funding Schedule and associated key Schedules, in order to determine eligibility for variations to the completion of the Schedule.	100%
The PHN must ensure that drug and alcohol treatment service providers are collecting episode data mandatory under the AODTS-MDS	100%
The PHN must ensure that all contracted drug and alcohol treatment service providers have processes in place for reporting episode data to the relevant reporting bodies.	100%

Activity Milestone

Due Date

Activity Work Plan and Budget	30 April 2024
6 monthly alcohol and drug commissioning report	10 July 2024
Twelve Month Performance Report	30 September 2024
Financial Acquittal Report	30 September 2024
Final Performance Report	30 September 2024

Coverage

Country WA PHN

Activity Start Date

Activity End Date

1 July 2019

30 June 2024

Activity Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26
NIAS Aboriginal and Torres Strait Islander People	\$233,070.69	\$0.00	\$0.00

END