



Perth South PHN Activity Work Plan

Drug and Alcohol Treatment Services

**Summary View
2022/2023 – 2025/26**

**Presented to the Australian Government Department of Health
and Aged Care**



Contents

AOD 1100 – Specialist Treatment (Core).....	3
AOD 1001 – Drug and Alcohol Treatment Services Maintenance Measure.....	5
AOD-ATSI 1200 – Specialist Treatment in Areas of High Need (Aboriginal)(NIAS)	6
AOD 1200 – Specialist Treatment in Areas of High Need (Mainstream)(NIAS)....	9
AOD-ATSI 2000 - Workforce Development for Health Professionals (Aboriginal)	12

AOD 1100 – Specialist Treatment (Core)

Activity Title

Specialist Treatment (Core)

Activity Number

1100

Existing, Modified or New Activity

Modified

PHN Program Key Priority Area

Alcohol and other Drugs

Aim of Activity

To increase the availability of evidence-based drug and alcohol treatment services for individuals, their families and communities experiencing harm from alcohol and drug use.

To facilitate support for individuals with co-morbid mental and/or physical health and substance use issues.

To continue to build links across the broader treatment sector including with primary health care providers and mental health services.

Description of Activity

To achieve program objectives, the following activities will take place:

- Accredited drug and alcohol specialist service providers will continue to be contracted to deliver direct alcohol and drug treatment activity.
- Activities will be adjusted where necessary to ensure they align with identified priorities and respond to local need.
- In scope treatment activities will be undertaken from either community-based facilities or via outreach as appropriate by suitably qualified and experienced staff.

The PHN will focus on the management of the performance of the contracted provider/s including reviewing, monitoring and evaluating service provision; taking into account the requirements of the Australian Government Department of Health and Aged Care PHN Program Performance and Quality Framework to determine how well targeted and efficient services are delivered; and taking into account the requirements of the National Treatment Framework and National Quality Framework for Alcohol and Other Drugs.

Using the new WA Primary Health Alliance Performance Management Framework (PMF), the PHN will measure and monitor provider's performance against specified PMF indicators relating to health equity, patient-reported experiences, patient-reported outcomes, and service cost effectiveness. The PHN will use this data to evaluate the performance of services and inform any necessary actions.

Service providers are expected to work collaboratively with others in the region to help facilitate system integration and actively seek to engage with primary care to improve patient health outcomes.

Perth South PHN Needs Assessment

Priorities	Page reference
Promote integration and coordination care pathways for clients with comorbid chronic conditions and mental health and alcohol and other drug.	27
Increase access to early screening and treatment for harmful alcohol use.	27
Ensure PHN AOD commissioned services have treatment pathways for pharmaceutical drug addictions.	27

Coverage

Perth South PHN region

Activity Start Date

1 July 2019

Activity End Date

30 June 2024

Activity Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25
Core Drug and Alcohol and Operational	\$808,184.64	\$757,357.02	\$0.00
Total	\$808,184.64	\$757,357.02	\$0.00

AOD 1001 – Drug and Alcohol Treatment Services Maintenance Measure

Activity Title

Drug and Alcohol Treatment service Maintenance Measure (DATSM)

Activity Number

1001

Existing, Modified or New Activity

Modified

PHN Program Key Priority Area

Alcohol and other Drugs

Aim of Activity

The Drug and Alcohol Treatment Services Maintenance Measure is funding made available by the Department of Health and Aged Care to replace funding previously provided through the Social and Community Services (SACS) Wages Supplementation payments to Alcohol and other Drugs service providers.

Description of Activity

DATSM provides funding to replace the SACS supplement payments which ceased on 30 June 2021. AOD Service providers that were eligible for SACS on 30 June 2021, as commissioned by the PHN, will continue to be eligible for DATSM until 30 June 2023.

Coverage

Perth South PHN region

Activity Start Date

31 Mar 2022

Activity End Date

30 June 2023

Activity Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25
DATSM	\$200,865.54	\$0.00	\$0.00
Total	\$200,865.54	\$0.00	\$0.00

AOD-ATSI 1200 – Specialist Treatment in Areas of High Need (Aboriginal) (NIAS)

Activity Title

Specialist Treatment in Areas of High Need (Aboriginal) (NIAS)

Activity Number

1200

Existing, Modified or New Activity

Modified

PHN Program Key Priority Area

Alcohol and other Drugs

Aim of Activity

To increase access to targeted and culturally appropriate approaches to alcohol and other drug treatment for Aboriginal and Torres Strait Islander people.

Description of Activity

To achieve program objectives, the following activities will take place:

- Continue to engage with suitably qualified, experienced, accredited, and culturally competent service providers to increase access to targeted and culturally appropriate alcohol and other drug treatment for Aboriginal and Torres Strait Islander people.
- Treatment and support activities will be adjusted where necessary to ensure they are in scope, align with local need, leverage other existing services, and avoid duplication.
- Wherever possible, treatment activities will be focused on intervening earlier, supporting those with mild to moderate alcohol and drug issues, addressing co-morbid mental and physical health issues, supporting families and significant others, and preventing relapse.
- Treatment will be provided from community-based facilities, via outreach, or through the use of technology (telephone or video conferencing) as appropriate.

Concurrent to this activity, WAPHA has committed to the development of a Cultural Competency Framework and an Aboriginal Cultural Capability Framework, which encompasses cultural awareness, cultural competency, and cultural safety. These frameworks will facilitate opportunities to improve the cultural competence and clinical safety of services through continuous quality improvement and support programs. The frameworks will assist the Primary Health Network (PHN) to reflect on

current practice, identify areas that will improve cultural safety for communities, and develop cultural competence in internal staff and external stakeholders including commissioned services, resulting in better health and wellbeing outcomes for Aboriginal, CALD and LGBTQIA+ communities.

The PHN will continue to focus on the management of the performance of the contracted provider/s including reviewing, monitoring and evaluating service provision; taking into account the requirements of the Australian Government Department of Health’s PHN Program Performance and Quality Framework to determine how well targeted and efficient services are delivered; and taking into account the requirements of the National Treatment Framework and National Quality Framework for Alcohol and other Drugs. It will also be an incorporated requirement of the provider to complete all data reporting via the alcohol and other drug treatment services national minimum data set.

Perth South PHN Needs Assessment

Priorities	Page reference
Support Aboriginal people to navigate the primary care system and access appropriate services	34
Increase access to early screening and treatment for harmful alcohol use.	27
There is a need for culturally appropriate mental health services for Aboriginal populations.	34

Indigenous Specific Comments

As well as consumer and service provider feedback, the PHN continues to engage with Aboriginal community-controlled organisations, the state Aboriginal community-controlled organisation peak body and other key stakeholders including state government and Area Health Services.

Coverage

Perth South PHN region

Activity Start Date

1 July 2019

Activity End Date

30 June 2024

Activity Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25
NIAS Aboriginal and Torres Strait Islander People	\$486,821.25	\$334,127.20	\$0.00
Total	\$486,821.25	\$334,127.20	\$0.00

AOD 1200 – Specialist Treatment in Areas of High Need (Mainstream) (NIAS)

Activity Title

Specialist Treatment in Areas of High Need (Mainstream) (NIAS)

Activity Number

1200

Existing, Modified or New Activity

Modified

PHN Program Key Priority Area

Alcohol and other Drugs

Aim of Activity

To increase the availability of evidence based, culturally appropriate drug and alcohol treatment services for individuals, their families and communities experiencing harm from alcohol and drug use.

To facilitate support for individuals with co-morbid mental and/or physical health and substance use issues.

To continue to build links across the broader treatment sector including with primary health care providers and mental health services.

Description of Activity

Accredited drug and alcohol specialist service providers will continue to be contracted to deliver direct alcohol and drug treatment activity.

Activities will be adjusted where necessary to ensure they are in scope, align with local need, leverage other existing services, and avoid duplication. Wherever possible, treatment activities will be focused on intervening earlier, supporting those with mild to moderate alcohol and drug issues, addressing co-morbid mental and physical health issues, and preventing relapse.

Treatment will be undertaken by suitably qualified and experienced staff from community-based facilities, via outreach, or through the use of technology (telephone or video conferencing) as appropriate.

Service providers are expected to work collaboratively with others in the region to help facilitate integration and improve health outcomes, and actively seek to improve engagement with primary care.

The PHN will focus on the management of the performance of the contracted provider/s including reviewing, monitoring and evaluating service provision; taking into account the requirements of the Australian Government Department of Health’s PHN Program Performance and Quality Framework to determine how well targeted and efficient services are delivered; and taking into account the requirements of the national treatment framework and national quality framework for alcohol and other drugs.

The PHN will utilise the new WA Primary Health Alliance Performance Management Framework (PMF) to measure and track provider performance against specified PMF indicators, which include indicators relating to health equity, patient-reported experiences, patient-reported outcomes, and service cost effectiveness. The PHN will use this data to evaluate the performance of services and inform any necessary actions.

Service providers are expected to work collaboratively with others in the region to help facilitate system integration and actively seek to improve engagement with primary care to improve patient health outcomes.

Perth South PHN Needs Assessment

Priorities	Page reference
Promote integration and coordinated care pathways for clients with mental health condition and harmful alcohol and other drug use.	27
Increase access to early screening and treatment for harmful alcohol use.	27

Target Population Cohort

Individuals, their families, and communities experiencing harm from alcohol and drug use.

Coverage

Perth South PHN region

Consultation

The PHN continues to engage with stakeholders to understand complexities and gaps, identify what is needed to develop seamless care pathways, and work across

the care continuum to improve health outcomes. Stakeholders include peak bodies representing consumers, families and carers; primary care; Aboriginal Community Controlled Health Services and Organisations; health, welfare and community service providers; State government agencies and health service providers.

Collaboration

The PHN will continue to collaborate with the WA Mental Health Commission through its formal partnership arrangement to coordinate planning and commissioning of alcohol and other drug treatment services. The PHN will work closely with the WA Network of Alcohol and other Drug Agencies to support development and quality improvement of the alcohol and other drug services sector

Activity Start Date

1 July 2019

Activity End Date

30 June 2024

Activity Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25
NIAS Operational and Mainstream	\$1,760,515.18	\$1,726,424.20	\$0.00
Total	\$1,760,515.18	\$1,726,424.20	\$0.00

AOD-ATSI 2000 - Workforce Development for Health Professionals (Aboriginal)

Activity Title

Workforce Development for Health Professionals (Aboriginal)

Activity Number

2000

Existing, Modified or New Activity

Modified

PHN Program Key Priority Area

Alcohol and other Drugs

Aim of Activity

To increase the supply, skills, capability and confidence of the generalist and specialist health workforce to effectively recognise and respond to problematic alcohol and drug use among Aboriginal people.

This will be achieved by:

- Increasing the number of suitably accredited organisations.
- Increasing the appropriateness of referrals to drug and alcohol specialist service providers.
- Increasing the uptake of screening, brief intervention, and culturally appropriate management of Aboriginal people with alcohol and drug issues within a primary care setting.
- Improving the cultural competence and capability of organisations delivering services to Aboriginal people.

Description of Activity

To achieve program objectives, the following activities will occur:

- Promoting and supporting the provision of evidence-informed and culturally secure education and training resources designed to support health care professionals to provide culturally appropriate alcohol and drug treatment and support services for Aboriginal people.
- Utilising various modalities including face to face sessions in regional centres, small group sessions, and use of online/technology-based resources such as webinars and special interest groups (e.g., Project ECHO).
- Increasing awareness of available specialist treatment services and improving

effectiveness of referral pathways by engaging with local experts, encouraging development of multi-disciplinary relationships, and promoting utilisation of HealthPathways, Practice Assist and MyHealthRecord.

- Support education and training activities which promote practices to provide information on appropriate use of language, reducing stigma and the discrimination of Aboriginal and Torres Strait Islander people who experience harm from alcohol and other drug use, encouraging the engagement of consumers and significant others in service design and recognising problematic alcohol and drug use as a health issue and one that requires a holistic, person-centered response.
- Facilitate opportunities to improve the cultural competence and clinical safety of services through continuous quality improvement and support to achieve appropriate accreditation.
- Supporting initiatives to develop Aboriginal workers through professional training, leadership opportunities, mentorships, and supervision
- Providing access to specialist advice, training, and support to assist Aboriginal organisations prepare for, and obtain suitable accreditation to deliver alcohol and other drug treatment services in line with the National Quality Framework.

Concurrent to this activity, WAPHA has committed to the development of a Cultural Competency Framework and an Aboriginal Cultural Capability Framework, which encompasses cultural awareness, cultural competency, and cultural safety. These frameworks will facilitate opportunities to improve the cultural competence and clinical safety of services through continuous quality improvement and support programs. The frameworks will assist the PHN to reflect on current practice, identify areas that will improve cultural safety for communities, and develop cultural competence in internal staff and external stakeholders including commissioned services, resulting in better health and wellbeing outcomes for Aboriginal, CALD and LGBTQIA+ communities.

Perth South PHN Needs Assessment

Priorities

Page reference

Increase access to early screening and treatment for harmful alcohol use.	27
Support Aboriginal people to navigate the primary care system and access appropriate services.	34
Promote integration and coordinated care pathways for clients with mental health condition and harmful alcohol and other drug use.	27

Indigenous Specific comments

As well as consumer and service provider feedback, the PHN continues to engage with Aboriginal community-controlled organisations, the state Aboriginal community-controlled organisation peak body and other key stakeholders including state government and Area Health Services.

Coverage

Perth South PHN region

Consultation

The PHN engages with peak bodies, commissioned service providers, consumer/community representatives, subject matter experts, tertiary and vocational institutions, primary health care professionals and other key stakeholders to inform the planning, design, monitoring and review of workforce development activities.

Collaboration

The PHN works collaboratively with the WA Mental Health Commission, WA Network of Alcohol and other Drug Agencies, Aboriginal Health Council of WA, Royal Australian College of General Practitioners, Australian College of Rural and Remote Medicine and other key stakeholders in the planning, development, commissioning and delivery of activities to grow and support a primary health care workforce that is equipped to recognise and respond to alcohol and other drug use and related harm.

Activity Start Date

1 July 2019

Activity End Date

30 June 2024

Activity Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25
NIAS Aboriginal and Torres Strait Islander	\$230,684.07	\$160,000.00	\$0.00
Total	\$230,684.07	\$160,000.00	\$0.00

END