

# Tender Briefing

RFT2023-01

**Office-based & online videocall face-to-face delivered  
psychological treatment in the Perth Metropolitan Area**

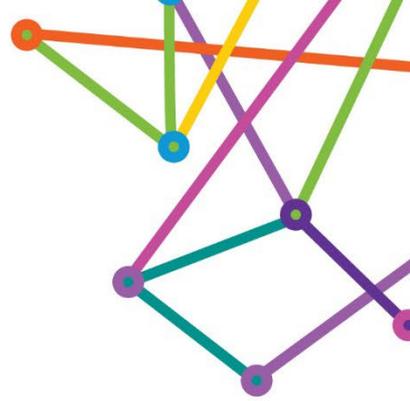
14 February 2023



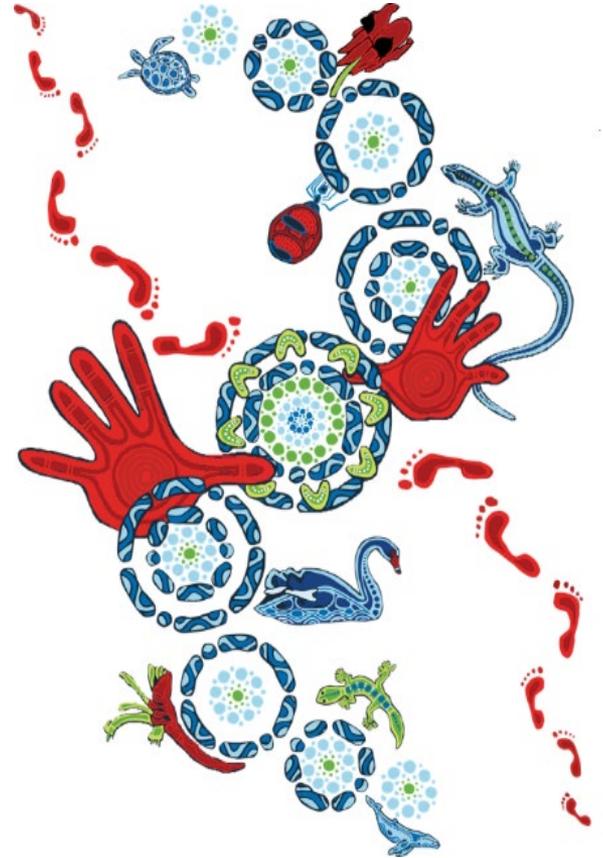
# Agenda

1. Welcome
2. Acknowledgement of Country
3. Introductions
4. Tender document structure
5. Tender service description
6. Tender process
6. Important dates & submission

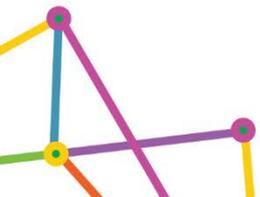
Please note that this Tender briefing meeting will be recorded for an accurate account of questions raised. Questions will be required to be submitted in writing and responses will be uploaded to the tender webpage within a few days of the briefing session.



WA Primary Health Alliance acknowledges, and pays respect to, the Traditional Owners and Elders of this country. We recognise their diversity and the significant importance of their cultural heritage, values, beliefs and self-determination in contributing to the positive health and wellbeing of the whole community.



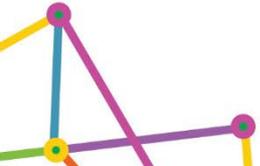
Koorn Koort Danjoo (*Coming Together*)  
John Walley 2018



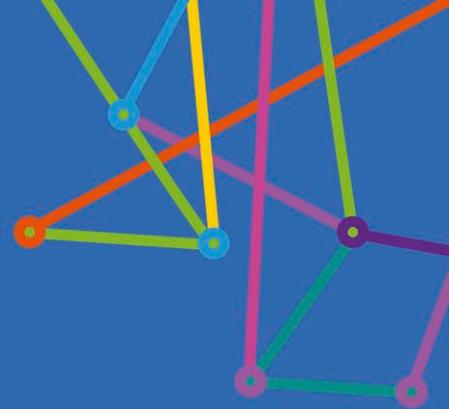
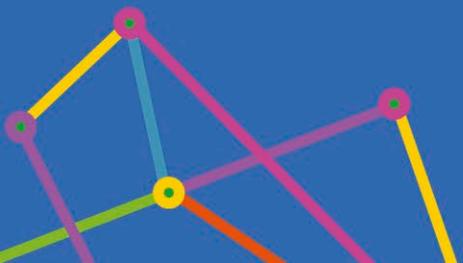
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# Introductions

- **Ray Peters - Portfolio Coordinator, Commissioned Services (Chair)**
- **Edward Lee – Senior Contracts Officer, Commissioned Services**
- **Kelly Smithers – Contracts Officer, Commissioned Services**



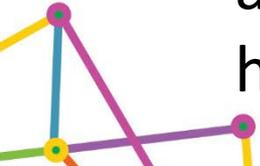
# About WAPHA



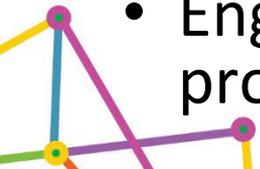
## About WAPHA

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- 31 Primary Health Networks (PHNs) established by Australian Government in 2015 to:
  - Improve the efficiency and effectiveness of health services for people particularly those at risk of poor health outcomes
  - Improve coordination of health services
  - Increase access and quality support
- Seven key priorities: Aboriginal health, aged care, alcohol and other drugs, digital health, health workforce, mental health and population health.



- We achieve this by:
  - Supporting general practice to deliver the highest quality patient care.
  - Funding local primary health care services based on the needs of the community.
  - Connecting local services to simplify the health care system.
- Strong emphasis on integration and system reform.
- Engage/fund a wide range of stakeholders and service providers



# PHN Map

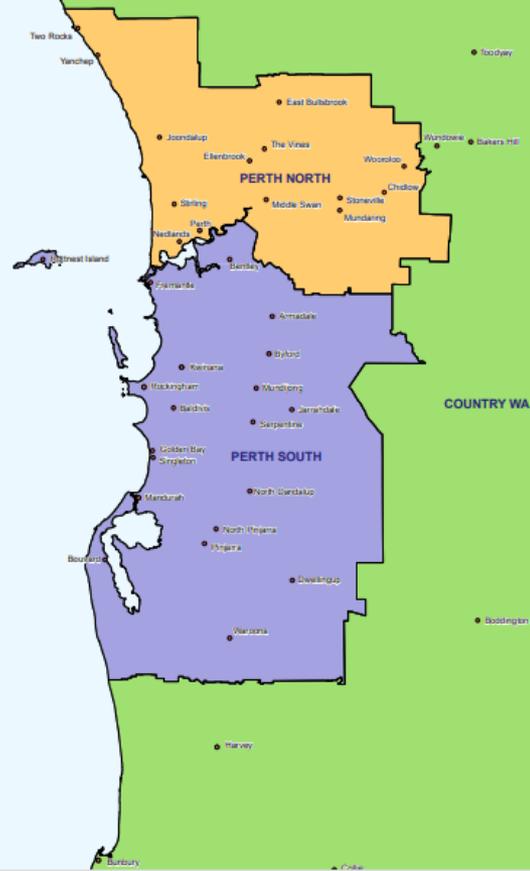
WAPHA manages three PHNs in WA:

- Perth North PHN
- Perth South PHN
- Country WA PHN

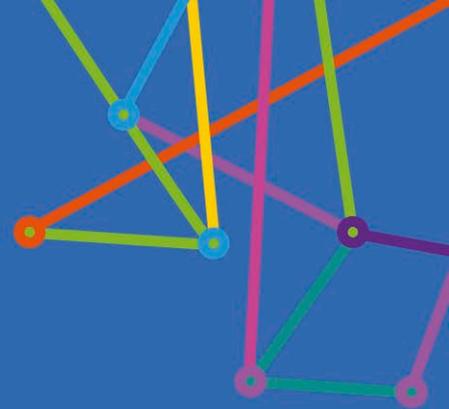
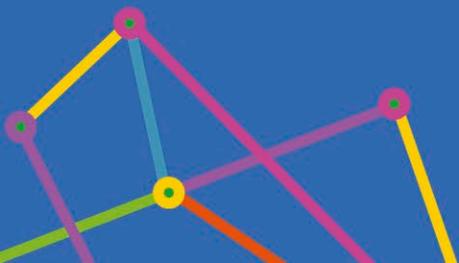
Note that the services for these tenders relate to the Perth South PHN and Perth North PHN region only.

## Western Australia Metropolitan Primary Health Networks

Boundaries - October 2014



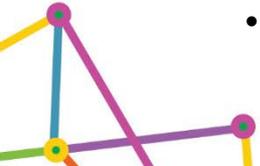
# Tender Service Description



## Background – Head to Health

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- The WAPHA commissioned Mindspot GP to provide an online Assessment for GP referred individuals to measure their symptom levels for a range of mental health conditions. Upon completion of assessment, a patient may join an online treatment course, delivered by Mindspot GP, or be referred for more interactive face-to-face psychological treatment.
- The successful Respondent will be providing the face-to-face psychological treatment component which will be office-based and online videocall to the referred individuals from the Mindspot GP service. Generally this is for individuals who have mild to moderate mental disorders (most commonly anxiety and depression). The number of individuals referred to this service by Mindspot GP has been:
  - 2021-22: 1,092 individuals
  - 2020-21: 860 individuals



## Service Description

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The Contractor provides office-based and online videocall face-to-face psychological treatment services to individuals referred from the Mindspot GP service, who have mild to moderate mental disorders (most commonly anxiety and depression).

- Mandatory criteria

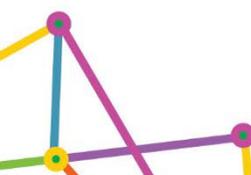
To be a person eligible to receive Services under the Activity (an Individual), the person must:

(a) Be referred from Mindspot GP;

(b) Be above 16 years of age;

- Hours of Operations

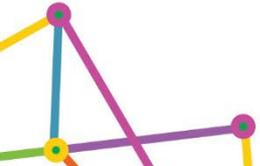
(a) Monday to Friday 0830 to 1630 (Inclusive of Public Holidays).



## Service Description

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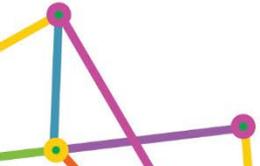
- **Location of service**
- Four site locations
  - Perth North PHN and Perth South PHN
    - City of Mandurah or City of Rockingham
    - City of Armadale or City of Gosnells
    - City of Joondalup or City of Stirling
    - City of Swan



# Reporting and Evaluation

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- Mental Health Performance Indicators
- Primary Mental Health Care Minimum Data Set (PMHC-MDS)
  - Via the PMHC MDS portal



# Service Description

- Fees

## Perth North PHN

Financial Year	Fee Stream	Fee Amount (Ex GST)	Total Fee (inc GST)
2023-2024	MHSP	\$1,000,000	\$1,100,000
2024-2025	MHSP	\$1,000,000	\$1,100,000

## Perth South PHN

Financial Year	Fee Stream	Fee Amount (Ex GST)	Total Fee (inc GST)
2023-2024	MHSP	\$1,000,000	\$1,100,000
2024-2025	MHSP	\$1,000,000	\$1,100,000

# Service Description

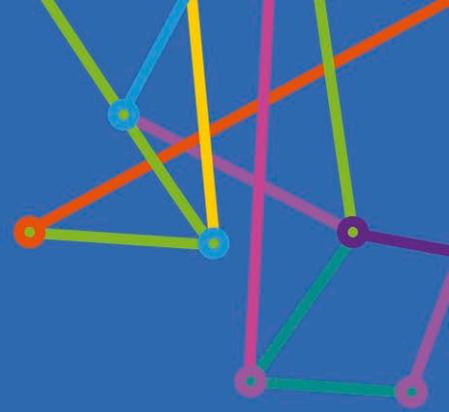
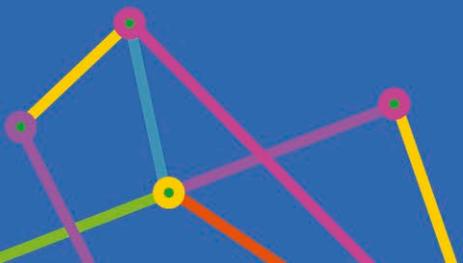
- Fee Session

2023-24	Per person, per session (60 mins) by Allied Mental Health Professional	\$ Please enter Amount	\$ Please enter Amount
2024-2025	Per person, per session (60 mins) by Allied Mental Health Professional	\$ Please enter Amount	\$ Please enter Amount

Please attach to this submission your Cancellation/Did Not Attend (DNA) Policy and provide DNA / Cancellation Fee below.

FY	Description	Amount ex GST	Amount inc GST
2023-2024	DNA/Cancellation fee	\$ Please enter amount	\$ Please enter amount
2024-2025	DNA/Cancellation fee	\$ Please enter amount	\$ Please enter amount

# Tender Process

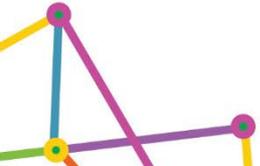


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# Tender Document Structure

## RFT2023-01

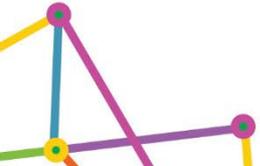
- Part A: Background and Information**
- Part B: Conditions of Request**
- Part C.1 : Draft Services Agreement**
- Part C.2: Draft Activity Schedule**
- Part D.1: Submission Form**
- Part D.2: Non Conformances Schedule**



# Request for Tender Process

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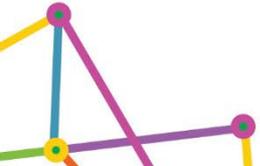
- RFT open on 1 February 2023
- Evaluation Process
  - Initial screening for compliance including minimum and format requirements
  - Shortlist for full evaluation
  - Consensus Recommendation



# Tender Evaluation

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- Part D: Submission Form
- Qualitative Evaluation Criteria
  - Organisational Skills (30%)
  - Service methodology (40%)
  - Organisational Capacity (30%)
- Price per session
- Proposed locations



# Important Dates & Submission

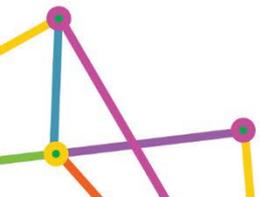
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Tender Open: 1 February 2023  
Tender Briefing: 14 February 2023  
**Tender Close: 1 March 2023**

## Submission Method

Please submit the completed submission form/s, non-conformance schedule (if applicable) and other attachments you wish to submit as part of your application to **[tenders@wapha.org.au](mailto:tenders@wapha.org.au)**.

(Submission to be no larger than 20mb)

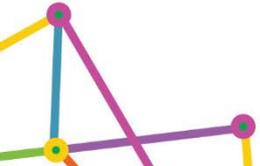


## Questions

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Please raise all queries via email to: **tenders@wapha.org.au** and WAPHA will publish all responses on tender site.

**Please check the webpage regularly for any updates in the Q&A section.**



**Thank you**

