



Perth North PHN Activity Work Plan

Drug and Alcohol Treatment Services

**Summary View
2021/2022 – 2023/24**

**Presented to the Australian Government Department of
Health and Aged Care**

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AOD 1100 – Specialist Treatment (Core)

Activity Title

Specialist Treatment (Core)

Activity Number

1100

Existing, Modified or New Activity

Existing

PHN Program Key Priority Area

Alcohol and other Drugs

Aim of Activity

To increase the availability of evidence-based drug and alcohol treatment services for individuals, their families and communities experiencing harm from alcohol and drug use.

To facilitate support for individuals with co-morbid mental and/or physical health and substance use issues.

To continue to build links across the broader treatment sector including with primary health care providers and mental health services.

Description of Activity

Accredited drug and alcohol specialist service providers will continue to be contracted to deliver direct alcohol and drug treatment activity.

Activities will be adjusted where necessary to ensure they align with identified priorities and respond to local need.

In scope treatment activities will be undertaken from either community-based facilities or via outreach as appropriate by suitably qualified and experienced staff.

The PHN will focus on the management of the performance of the contracted provider/s including reviewing, monitoring and evaluating service provision; taking into account the requirements of the Australian Government Department of Health's PHN Program Performance and Quality Framework to determine how well targeted and efficient services are delivered; and taking into account the

requirements of the National Treatment Framework and National Quality Framework for Alcohol and Other Drugs.

Using the new WA Primary Health Alliance Performance Management Framework, the PHN will measure and monitor provider’s performance to evaluate and manage services and determine whether, and to what extent, a reshaping of the structure of supply is required.

Service providers are expected to work collaboratively with others in the region to help facilitate system integration and actively seek to engage with primary care to improve health outcomes for clients.

Perth North PHN Needs Assessment

Priorities	Page reference
Promote integration and coordination care pathways for clients with comorbid chronic conditions and mental health and alcohol and other drug.	27
Increase access to early screening and treatment for harmful alcohol use.	27
Ensure PHN AOD commissioned services have treatment pathways for pharmaceutical drug addictions.	27

Coverage

Perth North PHN region

Activity Start Date

1 July 2019

Activity End Date

30 June 2024

Activity Planned Expenditure

Funding Stream	FY 21 22	FY 22 23	FY 23 24	FY 24 25
Core Drug and Alcohol and Operational	\$2,223,500.80	\$2,439,383.95	\$2,253,151.122	\$0.00
Social and Community Services Award Component	\$57,115.48	\$57,115.48	\$0.00	\$0.00
Drug and Alcohol Treatment Services Maintenance	\$483,111.86	\$483,111.86	\$0.00	\$0.00

AOD-ATSI 1200 – Specialist Treatment in Areas of High Need (Aboriginal) (NIAS)

Activity Title

Specialist Treatment in Areas of High Need (Aboriginal) (NIAS)

Activity Number

1200

Existing, Modified or New Activity

Existing

PHN Program Key Priority Area

Alcohol and other Drugs

Aim of Activity

Increase access to targeted and culturally appropriate approaches to alcohol and other drug treatment for Aboriginal people.

Description of Activity

To achieve program objectives, the following activities will take place:

- Continue to engage with suitably qualified, experienced, accredited and culturally competent service providers to increase access to targeted and culturally appropriate alcohol and other drug treatment for Aboriginal and Torres Strait Islander people.
- Treatment and support activities will be adjusted where necessary to ensure they are in scope, align with local need, leverage other existing services, and avoid duplication.
- Wherever possible, treatment activities will be focused on intervening earlier, supporting those with mild to moderate alcohol and drug issues, addressing co-morbid mental and physical health issues, supporting families and significant others, and preventing relapse.
- Treatment will be provided from community-based facilities, via outreach, or through the use of technology (telephone or video conferencing) as appropriate.

The PHN will focus on the management of the performance of the contracted provider/s including reviewing, monitoring and evaluating service provision; taking into account the requirements of the Australian Government Department of Health's PHN Program Performance and Quality Framework to determine how well targeted and efficient services are delivered; and taking into account the requirements of the National Treatment Framework and National Quality Framework for Alcohol and other Drugs.

Using the new WA Primary Health Alliance Performance Management Framework, the PHN will measure and monitor provider's performance to evaluate and manage services and determine whether, and to what extent, a reshaping of the structure of supply is required.

Service providers are expected to work collaboratively with others in the region to help facilitate system integration and actively seek to improve engagement with primary care to improve health outcomes of clients.

Perth North PHN Needs Assessment

Priorities	Page reference
Support Aboriginal people to navigate the primary care system and access appropriate services	34
Increase access to early screening and treatment for harmful alcohol use.	27
There is a need for culturally appropriate mental health services for Aboriginal populations.	34

Indigenous Specific Comments

As well as consumer and service provider feedback, the PHN continues to engage with Aboriginal community-controlled organisations, the state Aboriginal community-controlled organisation peak body and other key stakeholders including state government and Area Health Services.

Coverage

Perth North PHN region

Activity Start Date

1 July 2019

Activity End Date

30 June 2024

Activity Planned Expenditure

Funding Stream	FY 21 22	FY 22 23	FY 23 24	FY 24 25
NIAS Aboriginal and Torres Strait Islander People	\$359,240.65	\$310,437.03	\$315,315.31	\$0.00

AOD 2000 – Workforce Development for Health Professionals (Mainstream)

Activity Title

Workforce Development for Health Professionals (Mainstream)

Activity Number

2000

Existing, Modified or New Activity

Existing

PHN Program Key Priority Area

Alcohol and other Drugs

Aim of Activity

To increase the supply, skills, capability and confidence of the generalist and specialist health workforce to:

- Recognise and respond to problematic alcohol and drug (AOD) use.
- Increase the appropriateness of referrals to drug and alcohol specialist service providers.
- Increase the uptake of screening, brief intervention, and management of people with alcohol and drug issues within a primary care setting.
- Grow and develop the AOD workforce to manage complexity, multi morbidity and demand for services.
- Deliver quality services that are culturally safe.
- Reduce stigma in relation to AOD use and support increased access to treatment in a primary health care setting.

Description of Activity

Working with health professionals' activities will include:

- Continuation of an AoD Project ECHO network.
- Increasing awareness of available specialist treatment services, improving effectiveness of referral pathways by engaging with local experts, encouraging development of multi-disciplinary relationships, and promoting utilisation of HealthPathways, Practice Assist and My Health Record.
- Provision of information on appropriate use of language, to reduce stigma and the discrimination of people who experience harm from alcohol and/or other drug use, encouraging the engagement of consumers and significant others in service design and recognising problematic alcohol

and drug use as a health issue.

- Raising awareness and support for the provision of holistic, person-centered care that responds to multi-morbidity including mental health issues and physical health conditions.
- Facilitating opportunities to improve the cultural competence and clinical safety of services through continuous quality improvement and maintenance of appropriate accreditation.
- Increasing the number of suitably accredited organisations.

Perth North PHN Needs Assessment

Priorities

Page reference

Promote integration and coordination care pathways for clients with comorbid chronic conditions and mental health and alcohol and other drug.	27
Increase access to early screening and treatment for harmful alcohol use.	27

Coverage

Perth North PHN region

Activity Start Date

1 July 2019

Activity End Date

30 June 2022

Activity Planned Expenditure

Funding Stream	FY 21 22	FY 22 23	FY 23 24	FY 24 25
NIAS Operational and Mainstream	\$70,583.41	\$0.00	\$0.00	\$0.00

AOD-ATSI 2000 - Workforce Development for Health Professionals (Aboriginal)

Activity Title

Workforce Development for Health Professionals (Aboriginal)

Activity Number

2000

Existing, Modified or New Activity

Existing

PHN Program Key Priority Area

Alcohol and other Drugs

Aim of Activity

To increase the supply, skills, capability and confidence of the generalist and specialist health workforce to effectively recognise and respond to problematic alcohol and drug use among Aboriginal people.

This will be achieved by:

- Increasing the number of suitably accredited organisations.
- Increasing the appropriateness of referrals to drug and alcohol specialist service providers.
- Increasing the uptake of screening, brief intervention, and culturally appropriate management of Aboriginal people with alcohol and drug issues within a primary care setting.

Description of Activity

To achieve program objectives, the following activities will occur:

- Promoting and supporting the provision of evidence-informed and culturally secure education and training resources designed to support health care professionals to provide culturally appropriate alcohol and drug treatment and support services for Aboriginal people.
- Utilising various modalities including face to face sessions in regional centres, small group sessions, and use of online/technology-based resources such as webinars and special interest groups (e.g., Project ECHO).
- Increasing awareness of available specialist treatment services and improving effectiveness of referral pathways by engaging with local

experts, encouraging development of multi-disciplinary relationships, and promoting utilisation of HealthPathways, Practice Assist and MyHealthRecord.

- Support education and training activities which promote practices to provide information on appropriate use of language, reducing stigma and the discrimination of Aboriginal and Torres Strait Islander people who experience harm from alcohol and other drug use, encouraging the engagement of consumers and significant others in service design and recognising problematic alcohol and drug use as a health issue and one that requires a holistic, person-centered response.
- Facilitate opportunities to improve the cultural competence and clinical safety of services through continuous quality improvement and support to achieve appropriate accreditation.

Perth North PHN Needs Assessment

Priorities	Page reference
Promote integration and coordinated care pathways for clients with mental health condition and harmful alcohol and other drug use.	27
Increase access to early screening and treatment for harmful alcohol use.	27
Support Aboriginal people to navigate the primary care system and access appropriate services.	34

Indigenous Specific comments

As well as consumer and service provider feedback, the PHN continues to engage with Aboriginal community-controlled organisations, the state Aboriginal community-controlled organisation peak body and other key stakeholders including state government and Area Health Services.

Coverage

Perth North PHN region

Activity Start Date

1 July 2019

Activity End Date

30 June 2023

Activity Planned Expenditure

Funding Stream	FY 21 22	FY 22 23	FY 23 24	FY 24 25
NIAS Aboriginal and Torres Strait Islander People	\$2,915.29	\$90,755.15	\$0.00	\$0.00

AOD-GPS 1000 - General Practice Support for Drug and Alcohol Addiction

Activity Title

General Practice Support for Drug and Alcohol Addiction

Activity Number

1000

Existing, Modified or New Activity

Existing

PHN Program Key Priority Area

Alcohol and other Drugs

Aim of Activity

To increase knowledge, skills, capability, and confidence of the primary health care workforce to recognise and respond to problematic alcohol and other drug use. This includes:

- Increasing the appropriateness of referrals to drug and alcohol specialist service providers.
- Increasing the uptake of screening, brief intervention, and management of people with alcohol and drug issues within a primary care setting.
- Increasing provision of holistic, person-centered care that responds to multi-morbidity including mental health issues, substance use and/or physical health conditions.
- Reducing stigma and the discrimination of people who experience harm from alcohol and/or other drug use.

Description of Activity

The objectives of the activity are to:

1. Provide support to general practitioners and other health professionals to build the capacity of the health workforce to deliver high quality care for clients with drug and alcohol issues.
2. Promote the education package and training grants for drug and alcohol addiction to general practitioners delivered through the Australian College of Rural and Remote Medicines (ACRRM) and the Royal Australian College

of General Practitioners (RACGP) to strengthen the capacity of general practitioners to address drug and alcohol issues in their community.

3. Assist general practitioners and other health professionals to enhance their knowledge and application of alcohol and other drug addiction referral pathways, supporting improved access to drug and alcohol treatment.
4. Increase awareness of and support general practitioners in using the range of evidence-based resources available to improve drug and alcohol addiction treatment.

To achieve these objectives the following activities will occur:

- Establishment (or enhancement of existing) communities of practice, encouraging participation from practitioners who have recently undertaken alcohol and other drugs education and training as well as those with more experience.
- Design, develop and implement a range of AOD quality improvement tools for use in general practice, and build capacity of WAPHA QI Coaches to support general practice to embed into business operations.
- Supporting development and use of clinical pathways and tools including continued promotion of HealthPathways and the Drug and Alcohol Clinical Advisory Service.
- Where feasible, partnering with RACGP and ACRRM to coordinate local education and training events and supporting the inclusion of local content and multi-disciplinary expertise.
- Utilising WA Primary Health Alliance's communication channels to promote available education and training activities, evidence-based resources, and topics of local interest. Avenues include Practice Assist, HealthPathways, Podcasts/Webinars, Primary Care Connect e-newsletter and social media channels.
- Leveraging existing relationships with general practice to promote available education and training packages, encouraging whole of practice engagement in continuous quality improvement activities.
- Enhancing existing AOD specialist in-reach services, non-dispensing pharmacists, and social workers to promote messages and encouraging engagement in education and training opportunities.
- Supporting increased use of existing training pathways and student placements for primary care practitioners to engage with the alcohol and other drugs specialist sector.

- Provision of information on appropriate use of language, to reduce stigma and the discrimination of people who experience harm from alcohol and/ or other drug use, encouraging the engagement of consumers and significant others in service design and recognising problematic alcohol and drug use as a health issue.

Perth North PHN Needs Assessment

Priorities	Page reference
Promote integration and coordination care pathways for clients with comorbid chronic conditions and mental health and alcohol and other drug.	27
Increase access to early screening and treatment for harmful alcohol use.	27

Coverage

Perth North PHN region

Activity Start Date

1 May 2019

Activity End Date

30 June 2023

Activity Planned Expenditure

Funding Stream	FY 21 22	FY 22 23	FY 23 24	FY 24 25
General Practice Support for Drug and Alcohol Addiction Treatment	\$103,680.00	\$25,920.00	\$0.00	\$0.00

END