

# General Practice and Digital Health 2021/22 Report Card

WA Primary Health Alliance provides a range of commissioned services and support activities to improve primary health care across our region with a particular focus on general practice and the use of technology to connect people to health care. This report card shows how we are tracking in Western Australia in 2021/22 against key PHN Performance Outcomes and Indicators relating to general practice and digital health.

## A Snapshot of Western Australia



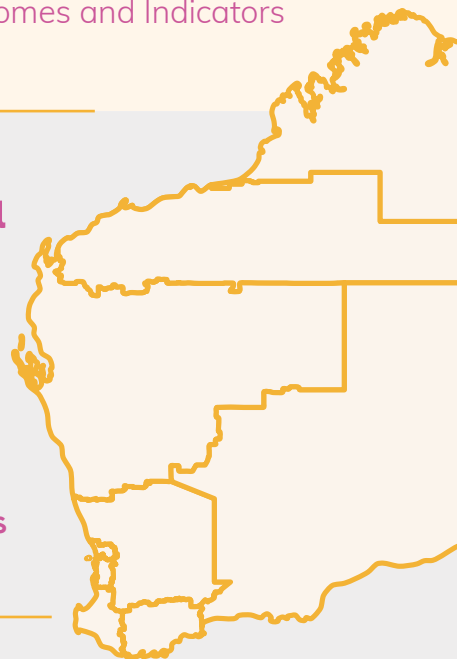
**729**  
general practices



**1,437**  
practice nurses



**4,128**  
general practitioners



## Accreditation and Quality Improvement



**567** practices  
participating in PIP QI  
and sharing data with us

**2,796** Quality Improvement  
Measures Reports generated against  
the 10 PIP QI measures to allow  
practices to claim incentive payments

### Outcome

Quality care: General practices and other health care providers use data to improve care

## GP Urgent Care Network



**108** GP Urgent Care  
centres



**23,345** page views  
of GP Urgent Care  
information page



**48,108** page views  
of GP Urgent Care  
booking widget

### Outcome

Improving Access: People in the PHN region are able to access general practices and other services as appropriate

# Digital Engagement

## Practices and pharmacies registered with My Health Record



**97%** practices



**96%** pharmacies



**25.5 million**  
My Health Record  
uploads



**4.5 million**  
My Health Record views



**2.8 million** telehealth  
consultations carried out by GPs

### Outcome

**Quality care:** PHNs support health care providers to use digital health systems to improve patient care and communication

## Practice Support



**60,934** contacts  
with our Practice  
Assist service



**63** quality  
improvement visits made  
to general practices



**144** quality  
improvement  
activities undertaken  
with general practice



**655** live  
HealthPathways reached

### Outcome

**Quality Care:** PHNs support general practices and other health care providers to provide quality care to patients

### Disclaimer

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