Key Contacts RACF COVID-19 Vaccine Rollout





The information provided below should be used in conjunction with the Australian Government Department of Health's 'Triaging process for aged care facilities' document: https://www.health.gov.au/resources/publications/covid-19-vaccination-triage-process-and-scenario-mapping-for-residential-aged-care-facilities

Australian Operation of Health COVID-19 vaccine aged care readines toolkit: https://www.health.gov.au/initiatives.and-programs/covid-19-vaccine-aged-care-readines-toolkit Information for aged care providers, workers and residents about COVID-19 vaccine: <a covid-19-vaccine-aged-care-readiness-toolkit"="" covid-19-vaccines="" href="https://www.health.gov.au/initiatives.and-programs/covid-19-vaccine-left</th><th>Nature of enquiry/issue</th><th>Key contact details/resources</th></tr><tr><td>Information for aged care providers, workers and residents about COVID-19 vaccines: https://www.health.gov.au/initiatives.and-programs/covid-19-vaccines/getting-vaccinated-for-covid-19-procines information in your language: https://www.health.gov.au/initiatives.and-programs/covid-19-vaccines information-in-your-language COVID-19 vaccination decision guide for initial older people, including those in residential aged care facilities: https://www.health.gov.au/irisotives-and-programs/covid-19-vaccine-information-in-your-language WP Primary Health Alliance Residential Aged Care COVID-19 Immunisation webpage: https://www.wopho.ara.au/health.gov.au/irisotives-and-programs/covid-19-vaccine-information-in-your-language WP Primary Health Alliance Residential Aged Care COVID-19 Immunisation webpage: https://www.wopho.ara.au/health.gov.au/irisotives-and-programs/covid-19-vaccinations/covid-19-vaccination-for-covid-</td><td>General Information</td><td>·</td></tr><tr><td>Information for aged care providers, workers and residents about COVID-19 vaccines: https://www.health.gov.au/initiatives.and-programs/covid-19-vaccines/getting-vaccinated-for-covid-19-procines information in your language: https://www.health.gov.au/initiatives.and-programs/covid-19-vaccines information-in-your-language COVID-19 vaccination decision guide for initial older people, including those in residential aged care facilities: https://www.health.gov.au/irisotives-and-programs/covid-19-vaccine-information-in-your-language WP Primary Health Alliance Residential Aged Care COVID-19 Immunisation webpage: https://www.wopho.ara.au/health.gov.au/irisotives-and-programs/covid-19-vaccine-information-in-your-language WP Primary Health Alliance Residential Aged Care COVID-19 Immunisation webpage: https://www.wopho.ara.au/health.gov.au/irisotives-and-programs/covid-19-vaccinations/covid-19-vaccination-for-covid-</td><td rowspan=11></td><td></td></tr><tr><td> 10/information for aged care providers workers and residents about covid 19-vaccines </td><td>COVID-19 vaccine aged care readiness toolkit: https://www.health.gov.au/initiatives-and-programs/covid-19-vaccines/covid-19-vaccine-aged-care-readiness-toolkit		
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COVID-19 vaccination decision guide for frail older people, including those in residential aged care facilities: <a "="" coronavirus-news="" health.grofessionals="" href="https://www.health.stov.au/resources/publications/covid-19-vaccination-covid-19-vaccination-covid-19-vaccination-covid-19-vaccination-decision-guide-for-frail-older-people-including-those-in-residential-aged-care-facilities: WA Primary Health Alliance Residential Aged Care CoVID-19 Immunisation webpage: https://www.wepha.ora.au/health.grofessionals/coronavirus-news/residential-aged-care-covid-19-immunisation/ General queries: rachycricantion@wapha.ora.au Australian Department of Health For RACFs that require assistance, or have concerns about engaging with the media, please contact: Australian Department of Health's Media Team: Emai: revuelle historiau Phone: (2) [225 97:00 Mobile: 0466 533 960 Australian Department of Health Information for consumers Australian Department of Health Information for consumers of COVID-19 vaccine helpline This can be used for . Clinical susbability and vaccine information (e.g. queries from RACFs prior to vaccination day). For information about COVID-19, COVID-19 vaccines or help with the COVIDSafe app. Phone number: 3800 020 080 [24 hours, 7 days a week] Consumers can also access information via the HealthDirect website: https://www.healthdirect.gov.au/covid-19-vaccination WA Primary Health Alliance If the RACF does not have a scheduled vaccination date, all queries about the schedule date, consent, site preparedness, logistics and consent should be directed to Aspen Medical: If the RACF does not have a scheduled vaccination date, queries prior to vaccination day about ste preparedness, logistics and consent should be directed to Aspen Medical: Robert Lachmund, WA Regional Manager Phone number: 0418 260 497	15/mormation for aged care providers workers and residents about covid 15 vaccines	
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Email: Hacimana(waspennearancom		Email: rlachmund@aspenmedical.com

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Nature of enquiry/issue	Key contact details/resources
On the day on vaccination	Aspen Medical
	If there are issues on the day of vaccination, such as the vaccination workforce provider has not arrived or the vaccine has not arrive, please contact Aspen Medical:
	Robert Lachmund, WA Regional Manager
	Phone number: 0418260497
	Email: rlachmund@aspenmedical.com
	If required, contact:
	Australian Department of Health
	Vaccine Operations Centre (VOC)
	Email: covid19vaccineoperationscentre@health.gov.au
	Phone number: 1800 318 208 (7am to 10pm (AEDT))
Adverse Events	General information on Adverse Event Reporting – TGA
	https://www.tga.gov.au/reporting-suspected-side-effects-associated-covid-19-vaccine
	Factsheet for monitoring residents post-vaccination and reporting requirements for more serious side effects.
	https://www.health.gov.au/resources/publications/covid-19-vaccination-monitoring-and-reporting-side-effects
	Adverse events while Aspen Medical are on site at RACF (up to 15 mins after last vaccine)
	Aspen Medical manage and report the adverse event.
	Adverse events that occur post vaccination once Aspen Medical have handed care back to the RACF
	The RACF manage and report the adverse event. RACFs can report adverse events following immunisation here: https://ww2.health.wa.gov.au/Articles/A E/Adverse-event-following-immunisation-AEFI
	The WA Department of Health will contact the RACF on day 3 post-vaccination to ask whether there were any adverse events (death or hospitalisation).

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