

# Outpatient Reform Program

## Current projects

### Phase 1

**Current - February 2019**

Primary care sector engagement, business capacity analysis, situational analysis, outpatient reform strategy, single governance structure for outpatient projects.

**Contact:** Caitlin Hynes



#### Outpatient Policy

Refreshed policy, standards and supporting information to guide best practice and achieve optimal performance.

**Contact:** Emma Davies



#### Referral Management

Electronic support to guide decision-making for GPs. Replacement of CRS Application and identification of a new system for referral management.

**Contact:** Emma Davies and Sally Skevington



#### Outpatient Appointment Application

Provision of real-time access for patients to outpatient information and functionality including appointment rescheduling, referral discharge and update of demographic information.

**Contact:** Jane Atkinson



#### Central Referral Service Review

Independent review of CRS including critical analysis of current state and options for future models to support improved access to outpatient services.

**Contact:** Emma Davies



#### Outpatient Data Quality Improvement Project

Improvements to the quality of outpatient data and system – wide reporting.

**Contact:** Stewart Sandon



### Phase 2

**March 2019 - February 2020**

The activities and outcomes achieved in Phase 1 will contribute to the identification of priority projects to be undertaken in Phase 2.



### Phase 3

**March 2020 - June 2021**

Development and implementation of additional high value projects.

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## Program Plan

