Outpatient Reform Program Current projects



Phase 1

Current - February 2019

Primary care sector engagement, business capacity analysis, situational analysis, outpatient reform strategy, single governance structure for outpatient projects.

Contact: Caitlin Hynes





Referral Management

Electronic support to guide decision-making for GPs.
Replacement of CRS
Application and identification of a new system for referral management.

Contact: Emma Davies and Sally Skevington



Outpatient Policy

Refreshed policy, standards and supporting information to guide best practice and achieve optimal performance.

Contact: Emma Davies



Outpatient Appointment Application

Provision of real-time access for patients to outpatient information and functionality including appointment rescheduling, referral discharge and update of demographic information.

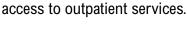
Contact: Jane Atkinson



Outpatient Data Quality Improvement Project

Improvements to the quality of outpatient data and system – wide reporting.

Contact: Stewart Sandon



Central Referral

Service Review

Independent review of CRS

including critical analysis of current

state and options for future models

to support improved

Contact: Emma Davies



Phase 2

March 2019 - February 2020

The activities and outcomes achieved in Phase 1 will contribute to the identification of priority projects to be undertaken in Phase 2.



Phase 3

March 2020 - June 2021

Development and implementation of additional high value projects.

Outpatient Reform Program Program Plan

